

# CITY MANAGER'S

U P D A T E



October 2017 Issue 0095

Michelle Dawson, City Manager

## City Manager

### Amazon HQ2 Strike Team



City staff creatively and enthusiastically responded to Amazon's request for proposals to site a second North American Headquarters. On Wednesday, October 18th Moreno Valley deployed its "HQ2 Strike Team" for a surprise operation at

Amazon Corporate Headquarters in Seattle, Washington. Their primary mission: Ensure that Amazon staff take particular notice of Moreno Valley's enticing bid bring the company's new Corporate Headquarters to our community.

The HQ2 Strike Team delivered a "special edition" of the Washington Post newspaper with exciting news: "Moreno Valley, CA wins Amazon HQ2 project in epic battle of cities." Amazon staff members did a double-take; they had just seen a newspaper - - published by Amazon CEO and Washington Post owner Jeff Bezos - - seemingly from the future. This one-of-a-kind approach newspaper generated exciting conversations between Amazon staff and City reps. But the Strike Team had another objective. The HQ2 Strike Team was sent to Seattle to gather important Intel regarding Amazon culture and what the company's employees are looking for in a new home. Amazon employees appreciated the creative approach and delighted in the opportunity to discuss why Amazon is such a great employer.

Moreno Valley's Amazon HQ2 Strike Team created a fully realized proposal to Amazon. The City's proposal included an "Amazon to MoVal" website, an Amazon Alexa Skill, local business testimonial videos, a proposed development site video, and a video explaining how to use the City's new Alexa Skill. The HQ2 Strike Team's mission was successful, and Amazon contacted the City within 24 hours after the proposal was submitted.

### CM Update Contributors:

**Michelle Dawson**  
City Manager

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Fire Chief

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Development

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City Clerk

**Joel Ontiveros**  
Police Chief

**Kathleen Sanchez**  
Human Resources Director

# Library Services

## Community Conversations Programs:

The Moreno Valley Public Library hosted “Californians” grant-funded programs that shared the experience of immigrants and others who arrived in California from other states. On October 17th, this program hosted a discussion regarding the life of African American actor, composer, director, lawyer and screenwriter Clarence Muse. The October 24th program featured a discussion of the short film “The Great Migration: Creating a New Black Identity in Los Angeles.”

## General Library Statistics:

- Library patrons checked out 21,292 library materials
- Library patrons completed 103 tutoring sessions through Brainfuse
- Library staff answered 2,046 library patron questions
- Library staff processed 973 new books for the library collection
- The library had 20,552 library patrons visits
- The library opened for 261 hours

## November Library programs:

- Preschool Storytime Tuesdays at 11 a.m.
- Teen Night Wednesdays at 5 p.m.
- Bilingual Storytime Thursdays at 11 a.m.
- Family Night at 6 p.m.
- Inland Scribes Sundays at 2 p.m.

## Library Patron Trends:

- Library patrons completed 358 fifteen-minute computer sessions
- Library patrons completed 280 thirty-minute computer sessions
- Library patrons completed 3,287 one-minute computer sessions
- Library patrons completed 1,126 Children’s computer sessions

## Program Statistics:

- Adult programs hosted 84 attendees
- Bilingual Storytime hosted 138 attendees
- Family Night programs hosted 123 attendees
- Preschool Storytime programs hosted 142 attendees



# Human Resources Department

Recruitments		Workers' Compensation (WC)	
New Recruitments:	7	New WC Claims	2
Ongoing Recruitments	6	Ongoing Open WC Claims	31
Closed Recruitments	3	Closed WC Claims	1

Total Employees: 435

Retirements: Cathy Parada, Executive Assistant II, City Manager's Office

Alex Ramirez, Construction Inspector, Public Works Department

New Hires/Change in Status/Promotions



Ashley Aparicio

Administrative Assistant

Community Development Department

# Community Development Department

## Animal Services

### September Results for Pet Adoption Events

The **Whisker Wednesday's** cat & kitten pet adoption event was held at the Animal Shelter every Wednesday in September. This promotion resulted in a total of 65 cat adoptions. This Shelter also placed five kittens with foster families. The all-inclusive adoption fee was only \$5, which covered the spay-neuter surgery, a HomeAgain microchip, and vaccinations.

On Tuesday, September 5<sup>th</sup> through Saturday, September 9<sup>th</sup> the Animal Shelter held the annual **Labor of Love** pet adoption event and resulted in a total of 34 pets adopted (21 dogs and 13 cats). The Shelter placed Eight kittens into foster homes. This pet adoption promotion offered adoption fees at \$50 for any dog and \$15 for any cat covering the pet's spay-neuter surgery, a HomeAgain microchip, and vaccinations.

These combined pet adoption events resulted in **positive outcomes for 112 pets!!**

### Petco & Moreno Valley Animal Shelter Become Adoption Partners

The Moreno Valley Animal Shelter partnered with Petco to highlight adoptable felines in the store's cat habitat. On Wednesday, September 20<sup>th</sup>, Moreno Valley Shelter staff delivered their first two cats to the local Petco store on Canyon Springs Parkway for adoption placement.

Petco's cat habitat is designed to hold two adoptable cats at a time. This option greatly increases each cat's exposure to potential adopters. Petco's retail setting offers an opportunity to attract adopters that may not otherwise visit the Moreno Valley Animal Shelter. The Petco Foundation helped facilitate the shelter's access to highlight adoptable cats at the Canyon Springs Petco store location.

The first cat adoption occurred after only a few days of this special partnership. A large domestic shorthaired cat named Oscar found his "forever home" with a customer who was looking for a "big cuddly cat." The Moreno Valley Animal Shelter is grateful to Bill Gialenes with the Petco Foundation and the Canyon Springs Petco store for their assistance and support.

### Upcoming Events

- Home 4 the Holidays Pet Adoption Event  
November 14—17  
10:00 a.m. – 5:30 p.m.  
Saturday, November 18<sup>th</sup>  
10:30 a.m. – 3:30 p.m.  
This event will be held at the Moreno Valley Animal Shelter.
- Low-Cost Rabies Vaccination & Microchip Clinic  
December 9th  
8:30 a.m. – 11:30 a.m.  
The Animal Shelter will offer Rabies vaccinations for \$6 and a HomeAgain microchip with registration for only \$10 per pet. Other routine vaccinations will be offered at a discount.
- Home 4 the Holidays Pet Adoption Event  
December 12—15  
10:00 a.m. – 5:30 p.m.  
Saturday, December 16<sup>th</sup>  
10:30 a.m. – 3:30 p.m.  
The Moreno Valley Animal shelter will hold its annual Home 4 the Holidays Pet Adoption event.

## Trap-Neuter Release Program Reaches Major Milestone

The Moreno Valley Animal Shelter reached a major milestone by saving its 1,000<sup>th</sup> cat in the Trap-Neuter Release Program. During the month of September 40 additional feral and community cats were altered and returned to the community bringing the Shelter's total of saved cats to 1,014 since the program's inception. The Trap-Neuter Release Program began on October 21, 2015. The goal of this life-saving program is to reduce the over-population of feral cats within the City. Feral cats that are removed from areas in close proximity to schools and businesses are not selected as Trap-Neuter Release candidates, but are available to interested individuals as well as to animal rescue organizations.

## Administration

### First Nandina

The Planning Commission approved the First Nandina project in October of 2014. Demolition of the existing structures on the site was completed in April of 2016 and grading began this year. The project proposes to construct a 1.45 million square foot warehouse/distribution center on 73 acres located at the southwest corner of Heacock Street and Nandina Avenue in the Moreno Valley Industrial Area. The developer, First Industrial Properties, has received strong interest from potential tenants prompting proposed modifications to add additional truck parking on the site. The Building Permit was issued by the City on October 11<sup>th</sup>.

### March Business Center

Western Realco's March Business Center project located at the southeast corner of Iris Avenue and Heacock Street, in the Moreno Valley South Industrial Area, is more than 80% complete. The project was approved for 1,484,000 square feet of warehouse/logistics space on the 75-acre site. The first two buildings, the larger of which encompasses 1,103,000 square feet, is complete. Western Realco has sold both buildings and the larger building has been leased to Floor and Décor with operations under way. The second, smaller structure has tenants considering the location.

### Karma Automotive

The tenant improvement for Karma Automotive at 17100 Perris Boulevard, is now complete. The process of testing of all assembly and paint equipment, robots, computers, and procedures is complete. Karma has completed their "test" vehicles, attended auto shows, and is producing cars for sale. The Certificate of Occupancy was issued in September.

### Prologis

The 601,810 SF Prologis industrial building on the corner of Graham Street and Brodiaea Avenue has been issued a building permit and construction is underway.

## SimpliCITY Kiosk – Doing Business Just Got Easier at City Hall



Access to Development Services information is now available to developers, residents, businesses, and visitors to City Hall via the new SimpliCITY kiosk located adjacent to the Concierge desk in the first-floor lobby.

The easy-to-use touchscreen kiosk provides access to current Building, Code, Fire Prevention, Land Development, Planning, and Special Districts records. Users may search records within a specific department/division or across all divisions, by record number, parcel number, address or date range. Search results display record information including description, record and inspection status, and related records.

Future enhancements to the citizen access SimpliCITY portal will provide users with a broader range of record detail and e-government services

## Building & Safety Division

### Projects

- Building permits have now been issued, and construction has commenced on a 104 guest room Holiday Inn Express and a multi-tenant retail building at the northeast corner of Day and Eucalyptus. The site was formerly Robertson's Ready Mix. Plan check progresses on a four-story 114 guest room Residence Inn and a 76 gas station with a convenience store. These are the first submittals for the "Quarter Project" which will eventually also include a drive-thru fast-food restaurant and a second retail/restaurant building. Leases have been signed by both Fat Burger and ZPizza to occupy spaces in the center.
- The Cactus Commerce Center, to be located at Cactus Avenue and Commerce Center Drive, has submitted plans for a 37,000 square foot warehouse building. The first phase of the project will include a diesel and gas station, car wash, and drive-through restaurant. Future submittals for this project will include two additional restaurants and a small industrial building.
- A building permit has been issued, and construction is underway on a new retail building at Towngate Promenade. This building will house new locations for both Café Rio Mexican Grill and The Habit. Tenant improvement plans for both have been submitted and are currently under review.
- Permits have been issued, and work is underway on a new speculative industrial building at Nandina and Hemlock Avenue. "Nandina A" is a 793,903 square foot tilt-up building.
- A building permit has been issued, and construction is now underway on a 6,000 square foot tenant improvement for an International House of Pancakes within Iris Plaza. The well-known breakfast chain will be located in the building originally occupied by Fitness 19.
- Jerome's Furniture has obtained building permits for the renovation of the vacant Sports Chalet building on Day Street. Jerome's Furniture is a major furniture store supplier. The new business will be a welcome addition to the retail options at Towngate Crossing.

- The Villa Camille 112 unit apartment complex, located at Edgemont and Eucalyptus Avenues, has been issued Certificates of Occupancy on the first phase of the project.
- Building permits have been issued and construction is underway on new model homes belonging to KB Home’s Daybreak development. The development will include 104 new residential units in northern Moreno Valley in the Sunnymead Ranch Parkway area.
- Sares-Regis has obtained permits and construction is underway for a 736,497 square foot expansion of warehouse space to the existing Deckers building on Perris Boulevard. The expansion will also incorporate 3,461 sf of new office space.

Quick Statistics

The following Building & Safety Division statistics are a comparison of September year over year (2017 and 2016) activity:

<b>BUILDING &amp; SAFETY</b>	<b>September 2017</b>	<b>September 2016</b>
Customer Counter Visits-Total/Daily Average	751-38	590-29
Building Permits Issued	318	174
Construction Valuation	\$96,191,249	\$15,504,667
Construction Inspections Performed	1,618	1,369
Issued Certificates of Occupancy	27	28
Plan Check Activity	187	126
Monthly Revenue	\$190,201	\$202,372

<b>CERTIFICATES OF OCCUPANCY</b>	<b>Business Name</b>
BFC16-0210 & BFC16-0211	Riverside County Probation
BFC17-0165	Temple of Miracles
<b>TEMPORARY CERTIFICATES OF OCCUPANCY</b>	
BFC17-0016 (renewal)	Serta Simmons
BFC16-0001 (renewal)	Marinaj Banquets & Events
BFC16-0144	Skechers Cafe
BFC16-0153	Culichitown
<b>TOWNGATE MALL CERTIFICATES OF OCCUPANCY</b>	
BOO17-0109	Exclusive Stylez Boutique
BFC17-0111	Minoso Depot
BOO17-0150	Wapa International
BOO17-0170	CLO
<b>TRACT &amp; MULTIFAMILY CERTIFICATES OF OCCUPANCY</b>	
<b>Lot #</b>	<b>Developer &amp; Tract #</b>
38	Pacific Communities - Tract 30268
84, 85, 87,	Pacific Communities – Tract 33256
6-15, 38-42	RSI – Tract 22180-3
8 Buildings	Villa Camille Apartments

## Code & Neighborhood Services

### Quick Statistics

The following Code & Neighborhood Services Division statistics are a comparison of September year over year (2017 and 2016) activity:

<b>CODE &amp; NEIGHBORHOOD SERVICES</b>	<b>September 2017</b>	<b>September 2016</b>
Cases Initiated	649	443
Closed Case Investigations	405	516
Parking Citations Issued	2,089	2,387
Administrative Citations Issued	94	95
Counter Customers	293	384

## Planning

### Quick Statistics

The following Planning Division statistics are a comparison of September year over year (2017 and 2016) activity:

<b>PLANNING</b>	<b>September 2017</b>	<b>September 2016</b>
Counter Customers	334	286
Entitlement Major/Minor Applications	23	64
Plan Check Submittals	90	61
Application Fees	\$102,747	\$38,539

### Key Administrative Approvals

- PEN17-0092 - Beazer Homes Hyde Park Subdivision/Sales Model Home Complex was approved. The project site is located east of Fieldspar Avenue and Eucalyptus Avenue within City Council District 3.
- PEN17-0121- Administrative Plot Plan was approved to add one (1) 2-foot microwave dish antenna to an existing 150 foot tall wireless communications facility located at 12380 Quincy Street. The project site is located within City Council District 2.
- PEN17-0029 - Administrative Plot Plan was approved for exterior modifications to the Olive Garden Restaurant located at 22880 Centerpoint Drive. The project site is located within City Council District 1.
- PEN17-0116-Administrative Plot Plan was approved for interior modifications to approved floor plan for a portion of the northeast end of the shopping center located at 14920 Perris Blvd. The project site is located within City Council District 3.
- PEN17-0122- Administrative Plot Plan was approved to modify an existing mono-pine cell tower to change out the six existing 4' antennas with six new 6' antennas, and install three new RRUs and associated equipment located at 26930 Fir Avenue. The project site is located in City Council District 3.



- PEN17-0122- Administrative Plot Plan was approved to modify an existing mono-pine cell tower to change out the six existing 4' antennas with six new 6' antennas, and install three new RRUs and associated equipment located at 26930 Fir Avenue. The project site is located within City Council District 3.
- PEN17-0095-Amended Plot Plan which addresses building and site modifications to the approved future Moreno Valley Walmart was approved. The modifications include additional building square footage, color changes to the building elevations and addition of a new drive-up Walmart pick up amenity. The project is located at the southwest corner of Gentian Avenue and Perris Blvd. within City Council District 4.
- PEN17-0075- The Model Home Complex for KB Homes TM 31592- Daybreak was approved. The project site is located within City Council District 2.
- PEN17-0113-Administrative Plot Plan for modifications to a telecommunication site at JFK Park. The project site is located within City Council District 4.
- PEN17-0048- A Conditional Use Permit was approved to allow for the sale of beer and wine at an existing convenience store located at 13373 Perris Blvd. The project site is located within City Council District 1.

#### Key Case Submittals

- PEN17-0135-A Conditional Use Permit was submitted for a proposed Self-Storage facility located at the Southwest corner of John F Kennedy Drive and Perris Boulevard. The applicant is Professors Fund IV. The project is located within City Council District 4.
- PEN17-0127-A Plot Plan application was submitted for site modifications associated with a new 200,000 square foot medical office building at the Riverside University Health System Medical Center. The project site is located at 26520 Cactus Avenue. The project site is located within City Council District 3.
- PEN 17-0130- A Plot Plan to add a 2-car garage (400 square feet) to the existing house located at 24645 Eucalyptus Avenue. The applicant is Silvia Romero. The project is located within City Council District 1.
- PEN17-0131- An Administrative Plot Plan was submitted to open a mixed martial arts studio at 24210 Postal Avenue. The applicant is Ramin Bral. The project is located within City Council District 1.
- PEN17-0133- An Administrative Plot Plan was submitted for an agricultural nursery. The applicant is Adam Hall. The project site is located off of Locust/Reche Canyon within City Council District 2.
- PEN17-0139- A Plot Plan was submitted for a proposed automated tunnel car wash with vacuum stations, detail areas and parking located on the south side of Gateway Drive, east of Day Street, within Towngate Square. The applicant is Gateway Co. The project is located within City Council District.

# Economic Development Department

## California Baptist University at ERC

The City of Moreno Valley and California Baptist University (CBU) are proud to announce the opening of a new university educational service center at the Moreno Valley's Employment Resource Center.

The center, located at 12625 Frederick Street in Moreno Valley, is the result of a joint partnership between the City of Moreno Valley and CBU's Division of Online and Professional Studies to bring university services to Moreno Valley in order to provide additional resources for residents to further their education.



The new CBU location serves as an enrollment center for new students as well providing a classroom setting and study area for CBU students.

The City is working closely with CBU officials to tailor programs to the growing Moreno Valley job market, focusing on the fields of global trade and logistics, business and medical.

"Having a university like CBU in Moreno Valley will be an incredible asset to our community," said Moreno Valley Mayor Yxstian Gutierrez. "As home to many Fortune 500 and International companies and a thriving global trade and logistics industry, Moreno Valley is collaborating with CBU to develop new programs to train the future leaders of our City in the industries of our future. And we're training them right here in Moreno Valley."

For more information, please visit [www.cbuonline.edu](http://www.cbuonline.edu), email [cbuonline@calbaptist.edu](mailto:cbuonline@calbaptist.edu) or call 877.CBU.3238.

## Unemployment Report

Unemployment in Moreno Valley has declined substantially since it peaked at 17.5% in 2010 to 6.9%. The latest release from the California Employment Development Department (EDD) indicates that employment in Moreno Valley and throughout Riverside County remains consistent with seasonal trends.

The following table provides comparison unemployment data for the State, County, and several Inland Empire cities:

	August 2016 Rate	August 2017 Rate	August 2017 Unemployed Count
California	5.5%	5.4%	1,041,500
Riverside County	6.9%	6.5%	68,600
Banning	6.1%	5.7%	600
Beaumont	4.1%	3.8%	800
Corona	5.4%	5.0%	4,100
Eastvale	4.6%	4.3%	1,300
Hemet	9.5%	9.0%	2,600
Menifee	8.0%	7.6%	2,800
<b>Moreno Valley</b>	<b>7.3%</b>	<b>6.9%</b>	<b>6,400</b>
Murrieta	5.5%	5.2%	2,800
Perris	10.0%	9.4%	2,800
Riverside	6.6%	6.2%	9,400
San Jacinto	10.3%	9.7%	1,800
Temecula	4.9%	4.7%	2,500

### Home Resale Market

Home sales information from CoreLogic ([www.corelogic.com](http://www.corelogic.com)) indicates that Moreno Valley's average home resale volume and the home resale value both experienced a slight increase. In a year to year comparison, Moreno Valley's average resale housing price has increased 7.1% since August 2016 -- a \$20,250 increase in one year. The monthly and annual volume and value trends are summarized in the chart below.

### Economic Development Summary

	July 2017	August 2017	Monthly Change July '17 v August '17	August 2016	Annual Change August '17 v August '16
Number of Resale Transactions	207	217	Up 4.8% 10 more units sold	181	Up 19.9% 36 more units sold
Home Resale Value	\$304,082	\$310,484	Up 2.1% \$6,402	\$287,403	Up 7.1% \$23,081

Curious about new businesses coming to Moreno Valley? Be the first to know! Check out the monthly update of the [Economic Development Summary](#) to learn more about Moreno Valley's business location advantages on the dedicated Economic Development website: [www.morenovalleybusiness.com](http://www.morenovalleybusiness.com).

Accelerating Opportunities for Jobseekers!

## Moreno Valley Employment Resource Center – Service Update

During the month of September 2017, the ERC provided the following services:

	September 2017	Fiscal Year To Date
Total Number of People Assisted	970	3,318
Number of Workshops	2	7
Number of Hiring Events	9	20

The ERC is located at 12625 Frederick Street, Suite K-3, in the TownGate Center and is open Monday-Thursday from 8:00 a.m. to 5:00 p.m. For more information, residents and employers are encouraged to call 951.413.3920, email [erc@moval.org](mailto:erc@moval.org) or visit [www.moval.org/erc](http://www.moval.org/erc).

In the market for a new job? Join the [Hire MoVal Job Seekers' List](#) today!



## Financial & Management Services Department

### Financial Operations Division

#### Homeless to Work

On September 5, 2017, the City Council provided the initial direction for the development of a Homeless to Work pilot program. Following a public hearing on October 2, the City Council approved funding for some of the key functions of the program through U.S. Department of Housing and Urban Development (HUD) grants received by the City. The Emergency Solutions Grant (ESG) will provide for homeless outreach and intake services, and the Community Development Block Grant (CDBG) will provide for the for neighborhood cleanup activities.

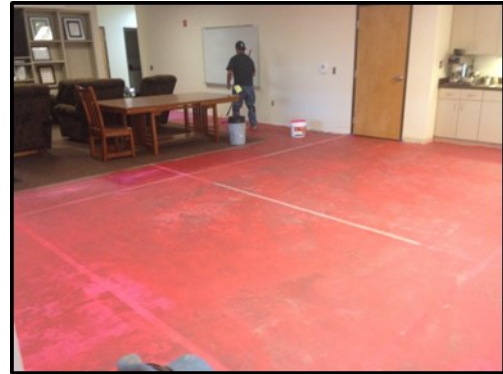
The comprehensive Homeless to Work program will help prepare participants to transition to the active workforce by providing temporary employment while connecting them with social service resources to help overcome obstacles to their pursuit of gainful employment and permanent housing.

The Salvation Army will be participating as the Homeless to Work program's community nonprofit partner to administer the program. The Salvation Army has experience with HUD funded programs and providing services to the homeless. They also have personnel resources to assist in providing proper support for the homeless workforce. The Salvation Army will be a valuable partner essential to the success of the program.

Following the City Council's action to fund the Homeless to Work program, City Staff has submitted the program funding plan to HUD for approval. This process may take up to 30 days. Following HUD's approval, the City hopes to begin the first cleanup project by the beginning of November 2017.

## Facilities Division

### Flooring Repair at Fire Station 99



Facilities recently discovered and immediately repaired a flooring issue at Fire Station 99. The issue was caused by water infiltration from under the slab. After many attempts to find a leak from domestic or landscape watering systems, it was determined that the source of the water was coming from ground water that was being absorbed through the concrete. The flooring was removed, and a special coating was applied to prevent the water from getting through to the new tile. The new ceramic floor tile will last for many years at Fire Station 99.

## Treasury Operations Division

### Cashiering Software Implementation

As part of the City's continuing efforts to improve the customer experience, the Treasury Division will be implementing a new Point of Sale (POS) system. POS software used by the cashier to record all payments. This new software will include integrated credit card processing and integrated check imaging and should result in a more streamlined process when paying at the City Hall counter. This new resource will improve the reporting tools and the internal controls over the payment process. In addition to the improvements that will be experienced at the cashier station since this software is a module of the existing financial software, we anticipate that the integration with the Miscellaneous Billing, Bank Reconciliation, and General Ledger modules will improve the overall workflow for city staff as well. The setup of this module is currently underway with the go-live date expected to be before the end of the year.

## Electric Utility Division

### Public Power Week, October 1 – 7, 2017

Moreno Valley Utility celebrated Public Power Week, October 1 – 7, along with more than 2,000 other community-owned, not-for-profit electric utilities that collectively provide electricity to 49 million Americans. As a public power utility, MVU puts the community first, and Public Power Week gives MVU the chance to emphasize the advantages of locally grown, locally owned power. MVU takes pride in providing service that is reliable, flexible, responsive, and customer-focused.

On Tuesday, October 3, staff was at the AM/PM Arco Station on Moreno Beach to speak to customers about the many benefits of public power and the many MVU programs available for customers.



### Kitching Ribbon-cutting Ceremony



On October 2, 2017, the City Council gathered for a ribbon-cutting ceremony in the Council Chamber to celebrate the new Kitching Power Substation located on the south end of town. With the expansion of the City of Moreno Valley over the past several years, both in population and in Economic Development, the Moreno Valley Utility has seen a significant growth in customers and demand for electricity. The South Industrial Area has seen the highest increase in demand. This increased demand prompted the construction of the Kitching Power Substation, which will serve some of the largest businesses and employers in Moreno Valley, including Amazon, Deckers Outdoor, Procter & Gamble, Ross, Floor and Dècor, Karma Automotive, Waste Management, and 2,000 residential customers.

The 80-megawatt power station produces enough electricity to power 60,000 homes and was made possible through cooperation between the City Council, the Utilities Commission, and the City's Executive Team.

# Fire Department

## Office of Emergency Management

### National Preparedness Month



The City of Moreno Valley proclaimed September 2017 as National Preparedness Month. The United States observes National Preparedness Month in September every year. Sponsored by the Federal Emergency Management Agency (FEMA), National Preparedness Month encourages citizens to take the necessary steps and precautions to prepare for emergencies in their homes, businesses, schools, and communities. The focus for this year's National Preparedness Month (NPM) was on pre-planning, with the overarching theme, "Disasters Don't Plan Ahead. You Can." The goal was to provide residents with information on how to take action and prepare for emergencies in their homes, businesses, and communities.

### Emergency Response Force Assists Hikers

On September 23, the Emergency Response Force (ERF) assisted the Recreational Trails Board with the "Hike to the Top" event. ERF was onsite to provide basic first aid, hydration and a cooling center for the participants. Although aid was not needed, several hikers utilized ERF's services to rest, hydrate and cool down!

### California Specialized Training Institute

Senior Administrative Assistant Angel Gutierrez attended the California Specialized Training Institute's (CSTI) course entitled "Essential Emergency Management Concepts: All Hazards" in San Luis Obispo. This training program introduces participants to key emergency management principles and practices using a complex all hazards approach.



## Fire Prevention

Fire Prevention welcomed Erica Tadeo as the new Senior Administrative Assistant. Erica previously worked in the City's Planning Division where she was an Administrative Assistant since 2015.

On September 19th Mayor Pro Tem Victoria Baca issued a proclamation to Fire Prevention Staff recognizing Fire Prevention Week observed this year on October 8<sup>th</sup> – 14<sup>th</sup>. This year's theme is "Every Second Counts: Plan 2 Ways Out!" The theme is a reminder that fire escape planning saves lives. Attendees were reminded to put together a home escape plan and to practice it with their families, to check smoke alarms for proper operation, to look for frayed or improperly used electrical cords, and to ensure emergency escape doors and windows are fully operable.



## Fire Operations

On September 1, Engine 65 and Truck 2 responded to a reported auto versus pedestrian accident in Council District 3. Upon arrival, Firefighters located two patients, who had been struck by an automobile. The initial assessment revealed that the two pedestrians were suffering from major trauma. Firefighter Paramedic administered Advance Life Support (ALS) care and the patients were transported to Riverside University Health Systems (RUHS) with Firefighter Paramedics maintaining patient care. Patient care was transferred to the awaiting emergency room staff.

On September 7, Engine 65 responded to a residential structure fire located in Council District 3. Upon arrival, Firefighters reported light smoke coming from the family dwelling. One victim was rescued from the structure by two Moreno Valley Riverside County Sheriff Deputies. Through an aggressively coordinated interior attack, the fire was controlled and confined to the living room. Firefighter Paramedics treated the patient and the two Deputies for minor injuries, smoke inhalation, and burns. The patient was transported to Riverside Health Systems (RUHS) with Firefighter Paramedics maintaining patient care.

On September 23, Medic Squad 6 responded to a resident complaining of heart palpitations with a history of very rapid heart rate known as Supra Ventricular Tachycardia (SVT) in District 2. Upon arrival, Firefighter Paramedics immediately placed the patient on a cardiac monitor where she had a heart rate of 190 beats per minute and a blood pressure of 98/60. Firefighter Paramedics quickly placed the patient on oxygen and administered an IV medication of Adenosine. The patient's heart rate came down to 98 beats per minute and her vital signs stabilized. Firefighters transported the patient to Riverside University Health Systems (RUHS). Patient care was immediately transferred to the awaiting emergency room staff.

On September 27, units from the Moreno Valley Battalion responded to a motorhome structure fire in District 4. Upon arrival, Firefighters reported the motorhome was fully involved. A witness notified Firefighters of a trapped person inside the motorhome. Firefighters were able to contain the fire with an aggressive attack, but unfortunately, the person inside the motorhome had perished. The fire is currently under investigation by Cal Fire and Riverside County Sheriff's Department.



# Police Department

## Case of the month

On July 17, 2017, Officers responded to three robberies located in three separate locations throughout the City. The suspects were entering fast food restaurants, pretending to order food, then would assault the victims as they opened the cash registers. Officers obtained video surveillance and other evidence in an attempt to identify the suspects. On September 26, Officers identified the suspects. The suspects were located and arrested for robbery and booked into Juvenile Hall.

## Patrol

Patrol officers responded to 15,404 calls for service in September.

On September 13, 2017, officers responded to a kidnapping near the intersection of Mountain View and Hidden Springs. The investigation revealed the suspect approached two young females and made several sexual comments. As the females were walking away, the suspects grabbed one of them and pulled her near him. The female was able to escape, run away, and call 911. Officers located the suspect in a backyard of a residence and arrested him for kidnapping.

## Community Services Unit

In September, the Community Services Unit (CSU) participated in four Explorer meetings, one Reserve meeting, one Neighborhood Watch meeting, and one volunteer meeting.

On September 8, 2017, the CSU and the Moreno Valley Problem Oriented Policing (POP) Team conducted a controlled buy of spray paint at various businesses within the City of Moreno Valley. The goal of this program was to reduce illegal graffiti by restricting the illegal sales of spray paint to minors. The program used plain clothes personnel who entered businesses who sell spray paint and attempted to purchase spray cans illegally.

The Moreno Valley POP Team visited fourteen locations during the program. Five of the fourteen locations visited illegally sold spray paint to an underage buyer. Employees who illegally sold the spray paint were arrested for a misdemeanor and issued citations. The next day, members of CSU returned to the nine locations, which did not illegally sell spray paint, and spoke with their management informing them that their procedures and training were effective in preventing the illegal sales.

## Volunteers

The Moreno Valley Police Department relies heavily on volunteer forces to assist with providing valued service to the residents of Moreno Valley. During the month of June, volunteers provided over 1,700 hours of service to the Moreno Valley Police Department. Volunteers conducted Citizen Patrols, assisted the Business Office assisted with incident call outs, assisted with City events, and assisted with monitoring the Citywide Camera System.

## Traffic Team

### Office of Traffic and Safety Grant Operations

During the month of September, the MVPD Traffic team conducted several Office of Transportation and Safety (OTS) directed enforcement operations consisting of 2 DUI Saturation Patrols, 3 Traffic Safety Presentations, 2 Primary Collision factor Enforcement Operations, and 2 Pedestrian Safety Enforcement Operations.

### Traffic Stops/Citations Issued

The MVPD Traffic Team conducted 1,081 vehicle stops, wrote 932 hazardous/moving violation citations, 98 non-hazardous violation citations, and 85 parking citations. In addition, the team arrested 33 persons for driving under the influence of alcohol/drugs (8 involved a traffic collision), and made 87 misdemeanor arrests, and 2 felony arrests.

### Traffic Collisions

The MVPD Traffic Team responded to 1 fatal collisions, 2 major-injury collision, 53 Minor-injury collisions, 133 Non-injury property damage only collisions, 3 Injury hit and run collisions, and 72 Non-injury hit and run collisions. In addition, the MVPD Traffic Team responded to 50 reckless driver calls, 24 traffic hazard calls, 61 abandoned vehicle calls, and 22 disabled vehicle calls.

## Special Enforcement Team

This multi-focus team consists of the MVPD Gang Team, Narcotic Enforcement Team, Problem Oriented Policing Team, and Burglary and Robbery Suppression Team.

During the month of September, the Special Enforcement Team served 14 search warrants, made 77 felony arrests and 26 misdemeanor arrests.

## Investigation Bureau

During the month of September, the MVPD Investigations Bureau investigated 176 crimes. The Investigations Bureau also authored and served 12 search warrants, arrested 5 suspects, and filed 2 cases with the District Attorney's Office. In addition, detectives interviewed 88 individuals required to register as sex registrants and conducted 4 business license compliance checks.

# Public Works Department

## Capital Projects

### Alessandro Boulevard/Elsworth Street Intersection Improvement

The City's contractor has completed the pedestrian ramps, signal pole foundations, and the majority of the new sidewalk at the Alessandro Boulevard/Elsworth Street intersection. The contractor will also remove the median-mounted signal poles, install new poles with mast arms and LED safety lights at four corner ramps, transfer new cameras to new poles, and repave the intersection. The contractor anticipates signal pole delivery in mid-November. This will allow them to complete the construction by early January 2018.



### Heacock Street Improvements from Iris Avenue to Gentian Avenue

In September, the City's contractor completed installing the new asphalt concrete pavement on Heacock Street from Revere Place to Gentian Avenue. The contractor also completed the electrical backbone system and installed street lights on the west side of Heacock Street. The Traffic Signal modification at Heacock Street and Gentian Avenue is currently in progress. Construction is anticipated to conclude in October 2017.



## Hubbard Street Storm Drain from Ironwood Avenue to Kalmia Avenue

City Contractor continued the construction of the Hubbard Street Storm Drain in the month of October. At end of first week of October, the contractor has installed approximately 685 feet of the 2,600-foot-long storm drain system. The proposed storm drain will be connected to the existing Riverside County Flood Control & Water Conservation District's storm drain system in Ironwood Avenue to prevent flooding along Hubbard Street. Once the proposed storm drain has been installed, the contractor will construct various street improvements including curbs and gutters at various locations necessary to accommodate the new storm drain. The construction is anticipated to be completed in April 2018 (weather permitting).



## **Parks & Community Services Department**

### **Community Events**

#### Hike to the Top

- On September 23rd the City's Parks & Community Services Department hosted the Hike to Lake Perris. The 7.2-mile trek was attended by 65 hikers. The hike was led by City staff members Caleb Hargis, T'Asia Julienne, Geronimo Chavez and Christian Yates. Additionally, California State Park Interpretive Aide Joseph Esparza joined the hike to provide a history of Lake Perris. Emergency Response Force members Milt Adams and Cindy Stidham were on hand to supply hikers with water and snacks before and after the hike, and to assist if there was an emergency. Recreational Trails Board members Gilbert Brooks and Margie Breitkreuz assisted staff members in leading the hike. The next hike will be to the "M" at Box Springs Mountain and is scheduled for October 28.



- The Arts Commission held its 10<sup>th</sup> annual Artoberfest on October 7, 2017. The event featured 22 vendors, 15 performers and approximately 300 attendees throughout the day. Silent Auction baskets were available for bid, and the Arts Commission received over \$600 from the auction. “Community Now” offered a Bike Rodeo where kids were able to learn the safety rules when riding around town. The Moreno Valley Animal Shelter also brought puppies in need of a good home.



- The Parks and Community Services Department, in coordination with Inland Empire Biking Alliance hosted the 4th annual **Ride MoVal Bike Ride** on October 29<sup>th</sup>. This community ride was open to all ages and offered up exciting challenges from a casual family ride to a grueling metric century ride.

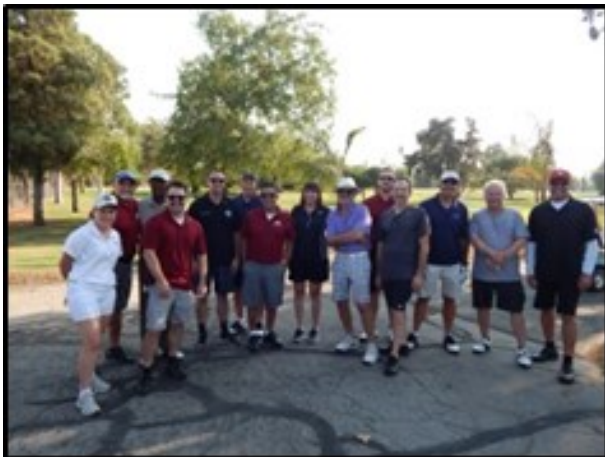
## Community Services

### Recreation Programs

- **Time for Tots (T4T)** had several exciting special events in October. Students participated in Columbus Day, Farm Day and our annual T4T Halloween Fall Festival. On Columbus Day, the Time for Tots students made a craft to represent Christopher Columbus. Students also enjoyed a Farm theme Day where the children dressed up as farmers and learned about the different animals that live on farms. The T4T Team hosted a Halloween Fall Festival on Tuesday, October 31<sup>st</sup> in the Grand Valley Ballroom. Kids, parents, and teachers had the opportunity to dress up in their costumes. Our Time for Tot students then performed Halloween songs for the parents to enjoy. Directly following the performances students enjoyed Halloween games, inflatables, goodies and received a pumpkin to decorate at our Pumpkin Patch.
- 
- **Contract Classes** are currently in the process of revision for the *2018 Winter/Spring Soaring Guide*. The recreation team is actively seeking new instructors to provide fun, educational, and active programs for the community. Our Recreation Team has learned a great deal from other cities during a recent roundtable conference. With inspiration from this conference, the team is excited to plan more recreation activities that focus on increased family involvement for the 2018 year.

## Sports Programs

- The ***Pee Wee/Junior Basketball League*** games recently concluded. This non-competitive basketball program teaches participants the fundamentals of basketball. The season ended with an exciting banquet for participants to enjoy.
- Our **Multi-Sport Clinic** starts on October 30<sup>th</sup>. Participants between the ages of 3 to 7 will get the chance to explore three different sports that include soccer, t-ball, and basketball.
- The summer season of the **Adult Softball League** wrapped up. More than 190 participants made up the coed and men's divisions this season.
- **Winter Youth Basketball League** play will begin the week of January 5<sup>th</sup>. This program is geared towards learning basic skills, exercise and a lot of fun.
- **Open play sports** are offered nightly at various locations for community members and athletes of all ages and skill levels. Open play sports allow community members to stay active by participating in recreational activities at their leisure. Last month, there were more than 1,500 combined basketball, volleyball, arena soccer, golf and skate participants.
- The Moreno Valley Golf Club challenged City staff to compete in a golf tournament on September 7<sup>th</sup>. The City's team consisted of approximately 16 players. The Moreno Valley Golf Club took home the trophy with the City trailing by only a few strokes.



City Team



Moreno Valley Golf Club



City Team Golfers



Moreno Valley Golf Club Member Putting



City Manager Presenting Trophy to the Moreno Valley Golf Club

## Senior Community Center

- On September 1, the Senior Center hosted the monthly iPad class. Mr. Green taught seniors how to check and send emails, download apps and much more. The iPad class continues to grow in attendance each month. The class occurs the first Friday of every month from 9:00 a.m. to 11:00 a.m..
- The Senior Center offered a six-week Spanish Diabetes Class, which started and on September 11<sup>th</sup>. English and Spanish classes have been a success at the Senior Community Center. The Center hosts 10 to 15 participants in each class.
- On September 12, Senator Richard D. Roth held a Senior Scam Stopper Workshop. Seniors learned how to identify different scams and gained knowledge on how precept themselves against this crime. This workshop had over 30 seniors in attendance.
- A Ballet Folklorico Class was held on September 15th. The performance honored Mexico's Independence Day. Seniors enjoyed the performance during their lunch hour. Cece's Ballet Folklorico class performed six dances with a special Tango to conclude the performance. Cece's Ballet Folklorico class meets every Wednesday from 10:30 a.m. to 11:30 a.m. in the Senior Center Ballroom.



- The Senior Center hosted its Annual Fall Festival on September 22, which included games, prizes, and refreshments. This year's event featured a talent show with seven different acts including singers, dancers, and poets. More than 80 seniors were in attendance.
- On September 29, the Senior Center held the monthly C.P.R Certification Class. The students were trained in First Aid and C.P.R. All participating seniors received a certificate which remains valid for two years through America Red Cross. The C.P.R Certification Class is the last Friday each month from 8:00 a.m. to Noon.
- Sunshine Social had a month filled with Bingo, Billiards, and making flowers on Craft Night. September's events concluded with a with Movie Night.



## Senior Community Center

### After School Education & Safety Program (ASES)

Over 100 students at Lakeside Middle School had the opportunity to participate in an activity that promotes positive mental health. Students created chains of positive affirmations for one another. Students were asked to find the artist within as they designed these creative art projects.



Students at Victoriano Elementary learned the importance of living a healthy lifestyle. The ASES team promotes a healthy lifestyle through "Harvest of the Month" lessons. The picture below shows students preparing for their lesson on melons. Students learned nutritional facts about melons and various melon recipes. At the end of the lesson, each student was able to try Honeydew, Cantaloupe and Watermelon. Parents participated by donating melons and helping to prepare and serve the food.



Students at Seneca Elementary had the opportunity to participate in an impromptu fire drill. The 81 students in attendance followed their knowledge of fire drills and executed their first fire evacuation/drill of the 2017/18 year. The Seneca Stars leadership team demonstrated their understanding of quick evacuation.



## A Child's Place

The Sunnymead child care site implemented the Positive Behavioral Interventions and Supports Implementation (PBIS) program. City Staff is working hand-in-hand with the school to align student behavior both at school and in the after-school program. Staff created a behavior clip chart to monitor behavior and promote positive conduct within the program. At the end of each week, program leaders reward children for reaching the goal of "outstanding behavior." The children have responded well to the PBIS program and staff has seen tremendous improvement in student behavior.



Armada's child care site has been busy constructing robots out of recycled materials found at the child care site and at home. Before creating the robots students had to write a paragraph about how they would construct their robots and what their robot would be used for. Many of the children stated their robots "would help keep their room clean". The children's art work and creative writing is being displayed at the sites.

## Parks Maintenance

Park Maintenance staff completed the following projects:

- Installed tee markers and seven signs at Cottonwood Golf Center
- Trimmed hedges and shrubs at Celebration, Lasselle, Pedorena, and Valley Skate Parks
- Winterized water feature at Celebration Park
- Installed tires at Vista Loma Park teeter totter
- Repaired and replaced caps at Cottonwood Golf Center
- Installed new shade screen on bleachers at Sunnymead Park
- Leveled baseball infields at Morrison Park
- Trimmed infield arcs and warning tracks at Sunnymead Park baseball fields
- Provided weed abatement at Poorman's Reservoir

The following projects are in progress:

- Add wooden fiber to Adrienne Mitchell Memorial and Community Parks (*ongoing*).
- Fertilize sports fields (south, JFK Park, Woodland Park, and March 1 and 2)
- Level infields at various baseball fields (*ongoing*)
- Irrigation repairs at all parks
- Paint snack bar building at Morrison Park (*ongoing*)
- Repair areas of artificial turf on playgrounds at Celebration and Vista Loma Parks
- Patch turf in playground at Towngate Park II
- Repair playground surfaces at Parque Amistad, Vista Lomas and Celebration Parks
- Repair/replace caulking at Celebration Park water feature
- Overseed fairways at Cottonwood Golf Center
- Replace four ball washers at Cottonwood Golf Center
- Verticut Lasselle and El Potrero East and West Parks
- Repair pumps at Celebration Park water feature
- Repair Slab at Celebration Park water feature
- Grind or replace raised sidewalks at all parks
- Repair and replace pump at Gateway Park
- Install new LED light fixtures at Morrison Park storage
- Paint monument sign at Sunnymead Park
- Trim hedges at Sunnymead, Towngate II, Shadow Mountain and Westbluff Parks

### Vandalism and Graffiti

Parks Maintenance staff spent 65 hours abating vandalism and graffiti at 15 sites.

### Park Ranger Statistics

Park Rangers patrolled 1,296 areas, had 7,474 public contacts, and issued 171 citations such as curfew, vandalism, parking and alcohol.

### Court Referral Workers

Court referrals worked 936 hours (117 work days).

## Conference and Recreation Center Rentals

- **Moreno Valley College** held their Paramedic Graduation with over 300 in attendance. The Graduation Class was very pleased and left City Staff a thank you card signed by the Graduates.
- **Moreno Valley's Human Resources Department** hosted a Health & Wellness Fair for City Employees with over 34 resource tables and provided Flu-shots.
- **Riverside County Office of Education** presented a two day program for School Counselors providing employees with updated information on helping their students complete applications and receive student aid for college.
- **United States Post Office** hosted their Annual Business and Awards Meeting for over 200 employees.
- **Career Care Institute** held their Vocational School Nursing Graduation with over 300 in attendance.
- **Riverside County Office of Education** hosted their Bi-Annual Management Leadership Training filling the Grand Valley Ballroom to capacity.

## City Clerk Department

### City Hosts First Latino Film Festival and Art Walk

The City was proud to host its first Latino Film Festival and Art Walk the weekend of October 27-29. Working with Cinema Culturas and Phearless Art Studio, Moreno Valley residents were treated to the magic of movies and an art adventure. There were [10 award-winning and award-nominated films](#) along with animated shorts and student films from local schools shown at Harkins Theatres in the Moreno Valley Mall. The showing of *The Ballad of Gregorio Cortez* sponsored by the Academy of Motion Pictures, was followed by a Q&A period with Director Robert Young, and UCR film Professor, Carlos Cortez.

The Art Walk included an exciting variety of works in mediums such as oils, watercolors, acrylics, and more. There were more than 10 local artists including recognized favorites such as [Tony Lavall](#), [Maurice Howard](#), and [Jessica Cruz](#).



## Veterans Day Ceremony

The 10<sup>th</sup> Annual Veterans Day Ceremony was held on Saturday, November 11 at 9:30 a.m. at the Veterans Memorial.

The featured speaker, 98-year-old WW II veteran, Earl Williams, USAF (Ret.), shared his survival experience during the attack on Pearl Harbor on December 7, 1941. Starting out as an Assistant Crew Chief in the Army Air Corps, he served the country for 29 years.

In addition to Williams' presentation, attendees enjoyed a memorable program including:

- Recognition of the 2017 Heroes for Heroes award winner.
- Moreno Valley Master Chorale will sing several patriotic songs and melodies.
- Blue Eagles Total Force Honor Guard's Renee McKinney will sing "The Star-Spangled Banner."
- Moreno Valley Unified School District's Elementary Choir will perform celebratory and patriotic songs.

Artwork created by local elementary students as expressions of their gratitude for the service and sacrifice of veterans will also be on display.

