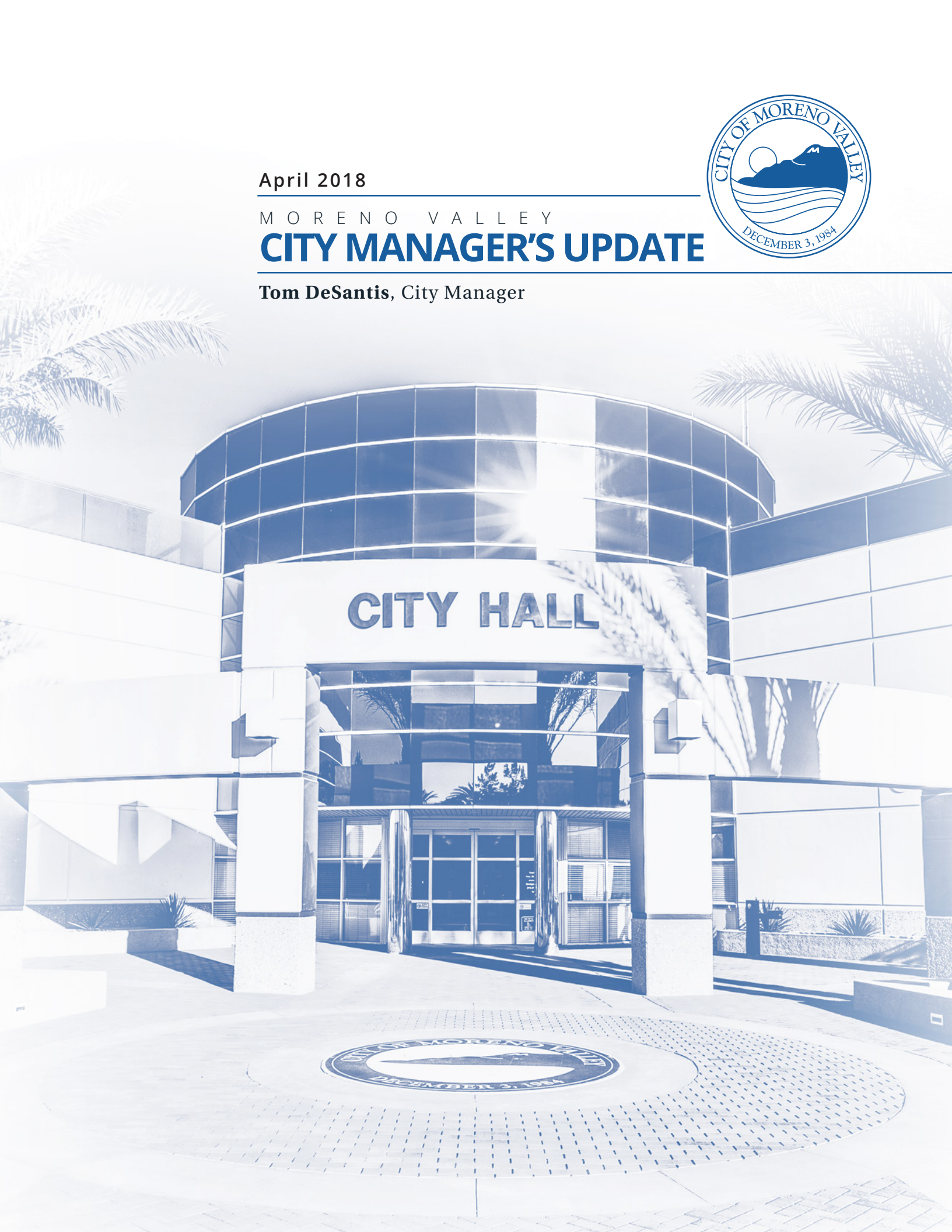


April 2018

MORENO VALLEY

# CITY MANAGER'S UPDATE

Tom DeSantis, City Manager



## MEDIA & COMMUNICATIONS

### **My MVU Mobile Application Campaign**

The Media and Communications Division, working in conjunction with Moreno Valley Electric Utility (MVU), created a campaign to promote the City's newest online tools. Moreno Valley Utility customers can now review their electricity usage, pay their bills and quickly apply for rebates on Energy Star appliances with the new My MVU mobile application and online customer portal. The free mobile app provides secure access to accounts, payment options, and electricity usage tracking. The same services are also available through an online customer portal designed for desktop computers called [mvumobile.com](http://mvumobile.com). Media and Communications created a customized campaign to promote these tools which included advertisements, bulletin board slides, graphics, social media efforts, news articles, and videos. The My MVU videos are available here:

- [My MVU Announcement Video](#)
- [My MVU Registration Video](#)

# LIBRARY

## **California Author Project**

Moreno Valley Public Library staff is partnering with BiblioBoard and Library Journal for the California Author Project. The California Author Project is from April 1 to June 30. This project is a contest that requests submissions from self-published adult fiction and young adult fiction local authors. Winning local authors will have the opportunity to promote their original works of fiction in Library Journal magazine and promote their writings at various California public libraries. Local authors can submit their work to this contest via ePUB or PDF at [indieauthorproject.librariesshare.com/california](http://indieauthorproject.librariesshare.com/california).

## **Kitching Library Statistics:**

- Library patrons completed 290 15 minute Internet sessions
- Library patrons completed 160 30 minute Internet sessions
- Library patrons completed 2,698 60 minute Internet sessions
- Library patrons completed 578 children's computer sessions

## **Mall Branch Statistics:**

- Library patrons completed 578 60 minute Internet sessions



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# Human Resources Department

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| RECRUITMENTS         |    |
|----------------------|----|
| New Recruitments     | 11 |
| Ongoing Recruitments | 3  |
| Closed Recruitments  | 11 |

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## EMPLOYEES

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*442 Total*

## PROMOTIONS



**Javier Venegas**  
*Recreation Program Leader*  
*Parks & Community Services Department*



**Ruby Chavez**  
*Recreation Program Leader*  
*Parks & Community Services Department*

## NEW HIRES



**Michael Lungren**  
*Building Inspector II*  
*Community Development Department*



**Lilia Estrada**  
*Senior Administrative Asst.*  
*Parks & Comm. Services Dept.*



**Angie Garcia**  
*Senior Admin. Asst.*  
*Fire Department*



**Corey Souza**  
*Traffic Signal Technician*  
*Public Works Department*

## ANIMAL SERVICES

### Low-Cost Rabies Vaccination & Dog Licensing Clinic Results

On March 3, the Animal Shelter held a low cost rabies vaccination and dog licensing clinic at the Animal Shelter. Dog and cat owners took advantage of the reduced pet vaccination fees along with being able to renew or purchase their dog's license as well as purchase a HomeAgain microchip for only \$10.

#### Results of the clinic:

- 170 Vaccines were administered
- 47 Dog Licenses were sold
- 26 Pet were microchipped

### St. Patrick's Day Pet Adoption Event Results

The St. Patrick's Day annual pet adoption promotion reflects more positive outcomes for our furry friends. A total of 67 pets were adopted - 32 family adoptions and 35 rescues – during the five day event in March. The pet adoption fee for family adoptions was \$50 for any dog and \$15 for any cat which covered the spay-neuter surgery, a HomeAgain microchip and vaccinations.



## BUILDING & SAFETY DIVISION

### The Habit Burger Now Open

The Habit Burger Grill has obtained a Certificate of Occupancy and is now open for business at the Towngate Promenade.

## PLANNING

### Moreno Valley Ranch

At the April 12 Planning Commission meeting, the Commission reviewed an amendment to the Moreno Valley Ranch Specific Plan. The amendment introduces a new 417 dwelling unit multi-family project on the former driving range at the Moreno Valley Golf Course, and includes provisions for restoration and long term maintenance of the balance of the golf course property. After a nearly three-hour public hearing, the Planning Commission recommended approval of the project to City Council. The project will be scheduled for City Council review in May.

A key commitment of the developer, Bridge Investment Group, is to reestablish golf operations for eighteen holes of the former Moreno Valley Ranch Golf Course before any construction of the new apartments. In addition, the remaining nine holes, known as the “lake nine,” will be converted into a private exercise area.

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# Economic Development Department

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## **Celebrating New Restaurants in 2018**

The City of Moreno Valley celebrated the opening of several new restaurants in the 1st quarter of 2018. Moreno Valley's strong job growth and proactive economic development approach is translating into new restaurants opening in the City.

Some of the most recently restaurant and dining establishment OPENED include:

- Café Rio: southeast corner Day & Campus
- Habit Burger Grill: southeast corner Day & Campus
- Waba Grill: northwest corner of Moreno Beach & Cactus
- Baskin Robbins: northeast corner Perris & Hemlock
- Choco Noodle Cookie Company: Moreno Valley Mall

Additional restaurants that will open soon include:

- Black Bear Diner: southwest corner of Sunnymead & Perris
- Coffee Bean & Tea Leaf, Fatburger, ZPizza & Tap Room: northeast corner Day & Eucalyptus
- Cosmic Handcrafted Ice Cream: northwest corner of Moreno Beach & Cactus
- Gazpachos La Michoacana Ice Cream Stop: southwest corner of Frederick & SR-60
- KG Grill: Moreno Valley Mall

## **Key Statistics**

The following chart details the current statistics published for employment, the housing resale market and employment resources for the City of Moreno Valley.

| <b>EMPLOYMENT</b> | <b>February 2018</b> |
|-------------------|----------------------|
| Employment Rate   | 94.9%                |

| <b>HOME RESALE MARKET</b>     | <b>February 2018</b> |
|-------------------------------|----------------------|
| Home Resale Value             | \$316,238            |
| Number of Resale Transactions | 143                  |

| <b>EMPLOYMENT RESOURCE CENTER</b> | <b>March 2018</b> |
|-----------------------------------|-------------------|
| Number of Persons Assisted        | 1,302             |
| Number of Workshops               | 5                 |
| Number of Hiring Events           | 8                 |

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## Financial & Management Services Department

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### **ELECTRIC UTILITY**

#### **MVU Reliability Certificate**

Moreno Valley Utility has received the Excellence in Reliability certificate from the American Public Power Association. This certificate honors utilities that significantly outperform the electric industry national average in reliability as measured by the length of outages in minutes.

### **FINANCIAL OPERATIONS DIVISION**

#### **Substantial Amendment #2 To The Fiscal Year 2017-2018 Action Plan For CDBG Grant Funds**

On March 6, the City Council approved the Amendment and award of funding to the Annual Action Plan to add the following programs/projects funded by the CDBG Grant:

- The construction phase for the Alessandro/Grant Traffic Signal – Up to \$280,000
- The City of Moreno Valley Main Library ADA Improvements Project – Up to \$300,000

The amendment to the Action Plan provides the funding necessary for both the construction of the traffic signal at the intersection of Alessandro Boulevard and Grant Street and the ADA Improvements at the City of Moreno Valley Main Library.

### **FINANCIAL RESOURCES DIVISION**

#### **Mailbox Issues – Pilot Project:**

As part of the City's continuing efforts to combat mailbox theft, the City is collaborating with Moreno Valley's newly appointed Postmaster and the U.S. Postal Inspector on a pilot project to see if there is a better alternative to the standard, powder coated aluminum cluster mailboxes. Mailbox theft continues to be a national issue. The City of Moreno Valley has taken a proactive approach in trying to address a crime that has impacted millions of people across the United States.

As part of its pilot project, the City has purchased two eight-unit cluster mailboxes made out of steel to be installed in two locations in Moreno Valley and assessed for durability and resistance to vandalism. Depending on the outcome, the United States Postal Service (USPS) may require future developments to install similar, higher security constructed cluster mailboxes, and may allow residents to install these higher security mailboxes instead of the standard aluminum cluster mailboxes. The City will continue to be proactive in its partnership with the USPS to address the issue of mailbox theft.

City staff from City Manager's office Finance, PD and Public Works recently met with the newly appointed Postmaster for Moreno Valley, along with a U.S. Postal Inspector, to discuss mailbox vandalism and mail theft. As part of the effort to help reduce and eliminate mailbox vandalism and mail theft, the City purchased and received early this week two hand constructed ¼ inch steel 8 unit cluster mailbox units (CBUs) which will be provided to the Post Office for installation at two proposed sites as a pilot project. These mailboxes will be monitored for durability and resistance to vandalism. Depending upon the outcome of this demonstration pilot project, the City may require future developments to install similar higher security constructed CBUs.



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## Fire Department

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### OFFICE OF EMERGENCY MANAGEMENT

#### 2018 February – March Air Reserve Base Airshow MCI Drill

The Office of Emergency Management (OEM) held its first Spanish-language, Community Emergency Response Team (CERT) Basic Training Course in March. The Spanish CERT Program provides the same course content as the English version focusing on disaster preparedness, basic disaster response skills, fire safety, light search and rescue, and disaster medical operations. Community members learned how to prepare for emergencies to ensure protection and safety for their families.

The goal in implementing the City’s Spanish CERT Program is to reach a large portion of our City’s population and community members.



### FIRE OPERATIONS

On March 21, the Fire Department received a report of a traffic collision at Reche Vista and Heacock with possible victim entrapment. The first arriving unit reported a two-car, head on collision, involving entrapment of one victim. Several other victims had minor injuries.

A Fire Department Paramedic made access to the trapped patient and initiated advanced life support care and patient protection. Simultaneously, truck company personnel initiated extrication of the patient utilizing specialized rescue tools to include the “jaws of life.” Once removed from the vehicle, the patient was transported to the closest trauma center for treatment of multiple traumatic injuries.



### FIRE PREVENTION

| FIRE PREVENTION STATS                      | March 2018 |
|--|------------|
| Total Plan Review Submittals               | 105        |
| Total Plan Reviews Conducted               | 114        |
| Total Construction Inspections             | 246        |
| Annual Fire Code Permits Issued            | 54         |
| Annual Fire Inspections                    | 186        |
| Re-inspections for Annual Fire Inspections | 110        |
| Multi-family Annual Inspections            | 14         |
| Re-inspections for Multi-family            | 28         |
| Counter/Public Inquiries                   | 276        |



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# Police Department

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## **Case of the Month**

During the month of March, the Moreno Valley officers responded to a call regarding a robbery which had just occurred. One suspect approached the victim and offered him cash for a ride. Once they arrived, the suspect was joined by a second subject who pepper sprayed the victim and stole his property. The suspects fled the location on foot.

Officers arrived and set up a perimeter. With the assistance of Moreno Valley residents, officers were able to identify the apartment the suspects had entered. The perimeter was adjusted, the officers used their public address (PA) system to call out the occupants of the apartment and detained several people. A search of the apartment led to the recovery of the victim's property and the pepper spray used in the assault. Both suspects were positively identified and arrested.

## **PATROL**

Patrol officers responded to 14,670 calls for service during the month of March.

## **COMMUNITY SERVICES UNIT**

During the month of March, the Moreno Valley Police Department and Community Services Unit hosted a Zone 1 and Zone 2 meeting in the Moreno Valley Police conference room. Officers talked with approximately 50 residents during the event. This discussion addressed community-oriented policing, crime prevention and allowed residents to share their concerns with their police officials. Zone maps were provided to residents to help provide a better understanding of policing strategies and response zones.



## CAPITAL PROJECTS

### Safe Routes to School Pedestrian Facility Improvements Project

On March 6, 2016, City Council awarded a construction contract to Leonida Builders, Inc. to construct the Cycle 1 Active Transportation Program Citywide Safe Routes to School Pedestrian Facility Improvements project. This project proposes to construct missing sidewalk gaps at five locations in the vicinity of Bear Valley, Cloverdale, Midland, Moreno and Towngate Elementary Schools, Mountain View Middle School, and Valley View High School. The five locations are:

- North side of Dracaea Avenue between Lasselle Street and Morrison Street
- South side of Eucalyptus Avenue between Lasselle Street and Morrison Street
- South side of Sandy Glade Avenue between Heacock Street and Davis Street
- East side of Elsworth Street between Cottonwood Avenue and Dracaea Avenue
- North side of Ironwood Avenue west of Kitching Street.

Construction is scheduled to commence in May 2018. The project is anticipated to be completed by December 2018.

### Phase 1 Slurry Seal and Arterial Rehabilitation

On January 16, 2018, City Council approved \$1.2 million to repair heavily traveled arterial street segments throughout the City in conjunction with the FY 17/18 Phase 1 Citywide Slurry Seal Project which received State funding under the Senate Bill 1 (SB1) in the amount of \$1.2 million. The combined project budget of \$2.4 million will provide slurry seal application for one hundred five residential streets and pavement resurfacing for five arterial street segments on Alessandro Boulevard, Cactus Avenue, Eucalyptus Avenue, and Kitching Street. The design of this project is underway, and the construction is anticipated to commence in July 2018.

## MAINTENANCE & OPERATIONS

### Moreno Valley Monument Sign

The Public Works team worked diligently to expedite the installation of a monument sign in the newly landscaped median of Cactus Avenue, east of Elsworth Street. This project was completed just in time to welcome thousands of attendees to the recent March Field Air & Space Expo on March 7 and 8. City personnel designed and constructed the monument sign, which features stacked stone, custom lettering, and solar lights.



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## Parks & Community Services Department

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### **Community Events**

The annual Springtastic was held on Saturday, March 31 with approximately 1,000 children between the ages of two and ten years old searched for 12,000 candy and prize filled eggs. The Parks and Community Services Department provided arts and crafts booths, inflatable jumpers, a photo booth, bungee jumping, rock wall climbing, and human foosball - all at no cost to the residents.

The Morning Optimist Club of Moreno Valley raffled off four bicycles, helmets and Easter baskets, and provided free popcorn and cotton candy. Golden Egg Sponsors included Moreno Valley Utilities, Waste Management, Excellence Empire Real Estate, and Merchants Landscape. Silver Egg Sponsors included Vulcan Material Co., Kenaston Flooring, West Coast Arborists, Gail Materials, Hot Line Construction, and Arellano & Associates.

Volunteers from Canyon Springs and Moreno Valley High Schools helped throughout the event. Parks and Community Services would like to thank all of our sponsors and volunteers for their support of our local programs.



### **THINK Together**

- The Rainbow Ridge Elementary School Ballet Folklorico Dancers are ready for their debut! Students began practicing in October and have learned various cultural dances. This month the students had the opportunity to perform during the school day talent show, giving our parents and community a taste of culture. The danced “Jarabillo de Tres” and “Toro Mambo.” Not only did the students dance impeccably, but they also looked incredible!
- March marks the beginning of Intramural games for all of the elementary schools in Moreno Valley. As part of the healthy living program, students will participate in a friendly competitive game of sports against neighboring schools. Parents and community members are invited to attend the games and support the students.
- Students at Landmark Middle School had the opportunity to participate in a “Fun in the Sun” event celebrating their positive behavior choices and attendance. As a thank you for their incredible behavior since coming back from winter break, students were able to participate in fun games and win tickets. In promoting healthy living alongside behavior, students participated in sports activities and obstacle courses.

