

CM Report Contributors:

Betsy Adams

Interim Director, Parks & Community Services

Abdul Ahmad

Fire Chief

Ahmad Ansari

Director, Public Works / City Engineer

Michelle Dawson

City Manager

Tom DeSantis

Assistant City Manager

Joel Ontiveros

Police Chief

Chris Paxton

Director, Administrative Services

Richard Teichert

Chief Financial Officer

John Terell

Director, Community & Economic Development

In This Issue:

- **BSMWC Update**
- **Customer Care Initiative**
- **Home Value Increase**

CITY MANAGER'S OFFICE

MoVal Neighbors: Nextdoor.com

To create strong neighborhoods and a stronger community, the City is launching the MoVal Neighbors social network through Nextdoor.com's social media site. Consultant Shor Denny of Community Now is making MoVal Neighbors presentations to PTAs and HOAs.

We encourage staff to subscribe using City email addresses and the City Hall physical address. For staff members who live in Moreno Valley, we encourage subscribing to Nextdoor.com with personal email addresses and physical home addresses as well.

Websites to reference for more information include: http://www.moreno-valley.ca.us/city_hall/city_neighbors.shtml and <https://nextdoor.com/>.

Box Springs Mutual Water Company Update

Mayor Pro Tem Baca, consultant Maria Elena Kennedy, and City staff recently hosted Kamyar Guivetchi and Brian Moniz of the State Department of Water Resources (DWR) on a tour to meet with several residents of the Box Springs Mutual Water Company (BSMWC) territory. The goal of the tour was to demonstrate to DWR that disadvantaged communities are sometimes located in urban areas and are often overlooked in the competition for grant funding.

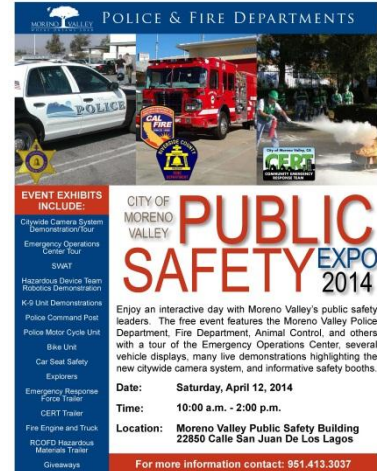
The topics discussed included BSMWC's history, current pipe condition, infrastructure needs, and limited funding options. Ms. Kennedy had pre-arranged interviews with four residents and another four spontaneously joined in during the visits, each echoing and adding credibility to the messages. The residents were passionate and articulate about their need for clean water, and the DWR representatives engaged in several meaningful conversations that communicated their intent to bring help to the community.

Consistent with DWR's recommendation, an interdepartmental team of City staff is working towards submittal of a Proposition 84 grant application on behalf of the disadvantaged community when the application period opens, expected in late 2014.

Public Safety Expo: Saturday, April 12 from 10 a.m. to 2 p.m.

Moreno Valley residents will have the opportunity to enjoy an interactive day with Moreno Valley's public safety leaders. Hosted by staff from the Moreno Valley Police Department, Fire Department, City Manager's Office, and Animal Control, the event features:

- Tours of the Emergency Operations Center and Citywide Camera Operations monitoring room in the Public Safety building;
- Several vehicle displays, including a fire truck and ladder, multiple police units such as helicopter and mounted posse, CERT Trailer, Emergency Response Force Trailer, and Animal Control unit;
- Many live demonstrations, including the new citywide camera system, SWAT, K-9 units, and Hazardous Device Team robotics; car seat safety; and
- Booths for volunteer recruiting and providing various safety related information.



This event is a joint effort between the Moreno Valley Police Department, Moreno Valley Fire Department, and the City Manager's Office. The event will take place on Calle San Juan de los Lagos between Frederick St. and Corporate St. and in the Public Safety parking lot. The public will use the parking lot at City Hall.

MVTV-3

Technology In Focus: Geographic Information Systems (GIS) Map Viewer Video

In a joint effort with Technology Services, MVTV-3 has produced a training video to educate residents and businesses to effectively utilize the GIS Map Viewer Application. This video is the first in a series of videos that will highlight various technological applications made available by the City of Moreno Valley.

New Programming

There are several new programs available to view on MVTV-3 and the City's YouTube Channel:

- [Business Spotlight: Stater Bros. Blue Ribbon Supermarket](#)
- [Business Spotlight: Better Be Donuts](#)
- [Business Spotlight: Polly's Pies](#)
- [Business Spotlight: AP Computers](#)

ADMINISTRATIVE SERVICES DEPARTMENT

Library



Donation Updates

Local businesses continue to offer their support to the Moreno Valley Public Library Summer Reading Program (SRP). The Summer Reading Program runs from June 16 to August 1, providing adults, children, and teens with the opportunity to win weekly prizes. The Library has received generous gift certificate donations from Jason's Deli, Nubi, Polly's Pies, and Wendy's.

Friends of the Library Book Sale

Moreno Valley Friends of the Library is hosting a "Buy One, Get One Free" book sale this month. For a limited time, Library patrons can purchase a book, DVD, VHS, CD, or record album and receive a second item of equal or lesser value for free. These materials can be found in the Friends of the Library bookstore section of the Library.

Library Programs

On Tuesday, March 4, in concert with the Riverside County Department of Public Health, the Library hosted a Childhood Lead Poisoning Prevention program. The presentation included facts about avoiding the inhalation or ingestion of lead and was designed especially for patrons with children under the age of 5. This program was presented in both English and Spanish and we had 13 people in attendance.

The Library will host a "Parents and Teachers As Allies" presentation. The National Alliance on Mental Illness (NAMI) presented this program on Tuesday, April 8 at 6 p.m. NAMI is the nation's largest grassroots mental health organization dedicated to improving the lives of individuals and families affected by mental illness. The presentation helped families gain a better understanding of the early warning signs of mental illness in children and adolescents. NAMI will also present "In Our Own Voice" on Tuesday, April 15 at 6 p.m. This presentation will include personal testimonies from individuals living with, and overcoming the challenges posed by, mental illness.

This month, Mayor Owings kicked off City Council participation in the new **Family Night** programs held on Thursday evenings. These programs provide children and parents with the opportunity to learn early literacy skills and to participate in craft projects, music and storytelling. The Mayor read books to children and participated in other program activities. Remaining Council Members will take part in the program beginning in April.

Programs by the numbers:

Preschool Story Time	5 Programs	128 Attendees
Teen Programs	4 Programs	45 Attendees
Bilingual Story Times	4 Programs	113 Attendees
Family Night	4 Programs	84 Attendees
Adult Programs	1 Program	13 Attendees

Library's New Look

The Library recently had the exterior freshened up with new paint and additions have been made to the landscaping. This minor facelift has made a big difference in the look of the facility. Thanks very much to Facilities Division staff.

Human Resources



Talent Management: Recruitments are underway for several positions in the City workforce. Recruiting and/or selection processes are underway for the following openings:

- Recreation Aide (15) (PT/Temp-82 applications to date).
- Code Compliance Officer I (PT/Temp-192 applications to date).
- Code Compliance Officer II Internal (FTC-3 applications to date).
- Parks & Community Services Director (EM-154 applications). Applications under review.
- Engineering Intern I (3) Transportation/M&O/Utility (PT/Temp-68 applicants). Interviews scheduled.
- Accounting Technician (FTC-184 applicants). Interviews scheduled.
- Management Assistant FT/Temp (PAM-105 applicants). Selection pending.
- Permit Technician/Sr. Permit Technician (FTC-139 applicants). Candidate selected, recruitment closed.
- Planning Division Manager/Building Official (DMG-113 applicants). Selection pending.
- Maintenance Worker (PTC-eligibility list). No selection made, recruitment closed.

Workers Compensation:

New claims: 3

Closed claims: 6

Ongoing open claims: 23

Turnover Ratio: .5%

Employees: 410

Retirements/Separations: 2

New Hires:

Jeffrey Barnes
Planning Commissioner
Appointed 1/28/14

No photo available

Betsy Adams
Interim Parks & Community Services
Director
Started on 2/3/14



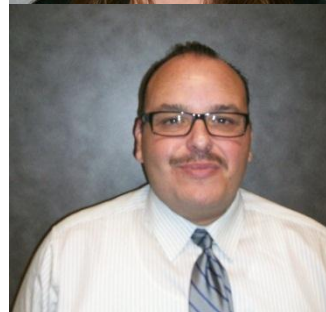
Shanael Williams
Child Care Assistant (PT/Temp)
Started on 2/3/14



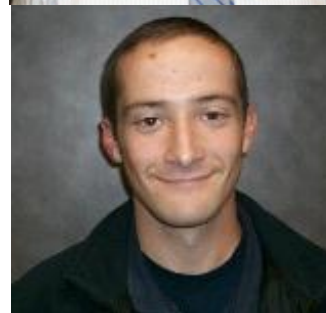
Norma Barrett
Permit Technician (FTC)
Started on 2/24/14



Steve Alvarado
Code Compliance Field Supervisor (PAM)
Started on 3/3/14



Chris Ashbaugh
Fire Prevention Technician (PT/Temp)
Started on 3/3/14



Facilities Division



Requests for Proposals

The Purchasing & Facilities Division is going out for proposals for the following services:

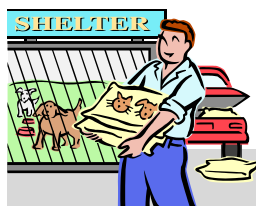
- Janitorial
- Security Guard
- Pest Control
- Copiers

These services will be handled through a formal RFP process and awarded to the vendor who provides the best value to the City. New contracts will be put into place before the end of FY 2013-2014, whereby the selected vendor will start providing services in July.

Energy Efficiency Initiatives

Energy Network has been consulted to identify possible energy-efficient projects throughout the City. Additionally, staff recently met with representatives from LA County to review their Enterprise Energy Management Information System program (EEMIS). This fee-based program is utilized to accomplish both the ability to review and adjust utility billing practices and to analyze building energy consumption trends, using utility bill information. Future meetings will take place for additional inquiry about the program, to see if it is feasible for the City to participate.

Animal Services



Interns Begin Work

The Moreno Valley Youth Opportunity Center (MVYOC) works closely with young adults, preparing them to enter into the workforce. The Shelter is an approved worksite for the MVYOC and has provided many Moreno Valley youth an opportunity to gain valuable work experience working at a local government facility. In

February, three Moreno Valley Youth Opportunity Center interns began their practical work experience at the Moreno Valley Animal Shelter.

“Sweet Paws” Pet Adoption Event a Huge Success

The three-day long “Sweet Paws” pet adoption event, held on Valentine’s Day, Friday, February 14 through Sunday, February 16, proved to be a huge success for the 75 pets that were adopted (67 family adoptions & 8 rescue adoptions), along with two pets that were reclaimed by their owners. Dogs were adopted for \$50 and cats were adopted for \$25. The adoption fee is all-inclusive, covering the spay/neuter surgery, HomeAgain microchip and vaccinations.

Animal Control Officers Attend Personal Safety Training

In February, all of the City's Animal Control Officers, along with Animal Services Field Services Supervisor Steve Lulli, attended training on personal safety. The training was coordinated by Riverside County Department of Animal Services and was provided by CBL Training and Consulting. The day-long training consisted of "Fundamental Body Language" and "Express Interrogation." This type of instruction is important for Animal Control Officers as they learned skills to help keep them safe in the field.

Results of Low-Cost Rabies Vaccination & Dog Licensing Clinic

Many Moreno Valley residents took advantage of the reduced pet vaccination fees and renewed or purchased a dog license. The results were as follows:

- Dogs receiving a 5 in 1 vaccination 50
- Dogs receiving rabies vaccination 53
- Bordetella vaccines administered to dogs 42
- Dog Licenses sold 43

The next low-cost rabies vaccination clinic will be held on Saturday, May 10, at the Moreno Valley Animal Shelter, from 8:30 a.m. to 11:30 a.m.

Proposals Sought for Veterinary Services

The City has issued a Request for Proposal (RFP) for veterinary services. The current contract has been in place for several years. Periodic review of the agreement is necessary to ensure that the City receives the best combination of services and value. Invitations to submit a proposal for services were sent to more than 30 veterinary practitioners, with very specific performance requirements. The deadline to submit proposals was March 27. Staff will be evaluating and scoring the submissions, with the goal of awarding a contract by the end of April.

COMMUNITY & ECONOMIC DEVELOPMENT DEPARTMENT

Administration

Aldi Foods

Aldi will occupy the approved Westridge Business Park, located west of the intersection of Eucalyptus Avenue and Redlands Boulevard. Plans for the building modifications were approved by the Planning Commission in late November. An appeal was submitted in early December. The Planning Commission approved the project on January 16. An appeal of that approval was submitted in late January. The appeal was reviewed by City Council on February 25, at which time the project was once again approved. Subsequently, Aldi commenced construction staging on the property towards the imminent start of grading and utility work.

Aldi will directly employ 200 workers, plus contractors, providing service to the 800,000 square foot facility and will eventually employ several hundred more workers. The project grading is in plan check and company officials anticipate starting construction early next year.

Aldi Foods is a national retailer with over 1,200 stores in the United States. The Moreno Valley facility will be built in conjunction with Aldi's move into California and the construction of several dozen stores in the state.

Harbor Freight Tools

Construction of Harbor Freight's expansion to their existing facility on Cactus Avenue in the Centerpointe Business Park is well underway. A building permit for the project was issued on February 11. The 507,720 square foot expansion, when combined with the existing 779,016 square foot facility, will result in a 1,286,736 square foot distribution facility for the company.

Harbor Freight also leased a building in the Moreno Valley Industrial Area. With this expansion, Harbor Freight and Ross Stores would be the two largest industrial operators in the City.

Panattoni Development

Active construction for the 1,476,016 square foot logistics building, located at the southwest corner of Iris Avenue and Indian Street in the Moreno Valley Industrial Area, is progressing. The basic shell structure of the building is moving ahead, with the first 300,000 square feet of the building released to the tenant in late February. Tenant improvement plans are under review and the tenant is close to approval to begin racking and other improvements.

The facility has been leased to a Fortune 500 corporation that anticipates initially employing as many as 800 people at the site. Occupancy is anticipated in mid-2014.

USAA/Overton Moore Properties

The approved 522,772 square foot logistics building, located at the northwest corner of Cactus Avenue and Frederick Street, is complete. The owners of the building have informed the City that the prospective tenant for the property has suspended expansion talks. The developer is working with other potential tenants. Staff is working with the developer to facilitate clearance of issues raised by these new prospects.

Trammell Crow Properties/Amazon

Construction of the approved 1,252,276 square foot logistics building, located at the northwest corner of San Michele Road and Indian Street, is well underway to permit occupancy by Amazon within the next couple of months.

Amazon has begun to advertise on its website for employment opportunities at the new facility. Amazon anticipates starting operations at the site in April and has announced plans to eventually hire at least 1,000 employees to staff the facility.

Separately, Trammell Crow continues to pursue a nearby site assembly to accommodate another logistics project and has entered into agreements with all but one of the affected property owners. Staff is addressing questions raised by this last owner, so that negotiations can continue.

First 36 Logistics

First Industrial Corporation's construction of the First 36 Logistics building, on the east side of Perris Boulevard in the South Moreno Valley Industrial Area, is ongoing. The company is expediting construction of the 555,670 square foot building due to active interest from several prospective tenants, including a full site visit and assessment by one prospect in late February.

Sares Regis/Deckers Outdoor

On November 26, the City Council approved a Memorandum of Understanding (MOU) with Deckers Outdoor Corporation to provide financial incentives encouraging the company to locate its North American distribution center in the approved 1,600,000 square foot Sares Regis project. The project is located at the southwest corner of Perris Boulevard and Grove View Road in the Moreno Valley Industrial Area.

Sares Regis was issued a building permit on January 24 to construct the first phase 800,000 square foot logistics building, which is leased to Deckers, which has an option for a second phase expansion of 200,000 to 400,000 square feet. Construction is proceeding at a rapid pace. The building will include the internet sales site for the company, resulting in the potential for substantial sales tax revenue to the City. Deckers anticipates occupying the building late this year.

Alere/Minka Lighting

Alere Properties is nearing the completion of a 354,000 square foot build-to-suit facility for Minka Lighting. The facility is under construction in the Moreno Valley Industrial Area and will be owned by Minka Lighting. The company has leased its current location for several years in a building located on Cactus Avenue. Ridge Realty is actively marketing the lease of that building for a new tenant to fill the vacant space when Minka Lighting moves to its new location.

Homes Listed for Sale

Information available from Realtor.com indicates a slight increase in the number of homes for sale in the City. The median asking price in March was \$250,000, which remained the same as it was in February. The current market rate is sharply higher than it was one year ago at \$180,000.

When compared to February, the number of homes listed on the market this month is relatively flat; however, when compared to one year ago, there has been a significant bump in inventory. On March 1, 516 homes were listed for sale. In February, that number was slightly below at 513. The annual comparison reveals a significant difference, with just 286 homes listed in the same month last year. Inventory has been steadily increasing since reaching a low of fewer than 300 in May 2013. The peak was an all-time high of 2,068 in January 2009, which was at the onset of the last recession.

The current inventory of homes for sale in Moreno Valley is less than a four-month supply. Anything less than a six-month supply of homes for sale is considered a limited supply. Therefore, the current trend indicates a shortage of homes on the market.

The trends are shown in the chart below.

	March 2014	February 2014	Change	March 2013	Change
Homes for Sale	516	513	0.6%	286	80%
Median Asking Price	\$250,000	\$250,000	0.0%	\$180,000	39%

Foreclosures

Information available from RealtyTrac.com for January shows an increase in foreclosure activity in the City and the County. The website reported one in 429 housing units in Moreno Valley were in some stage of foreclosure, or .23% of homes with mortgages in the City. A lower number (429) indicates a higher foreclosure rate (.23%). This compares to a rate of 1 in 464 units in December and 1 in 382 in January 2013. Foreclosure activity is 8% higher than the prior month and 11% lower than the same month last year. These trends are similar to Riverside County as a whole.

The Moreno Valley foreclosure rate is somewhat higher than many surrounding communities and the County's average. In western Riverside County, Norco had the lowest foreclosure rate locally (1 in 760) and Nuevo had the highest rate (1 in 223). Categorized by Zip code in Moreno Valley, 92551 had the highest rate in the City (1 in 248) and 92557 had the lowest rate (1 in 570). The foreclosure rate increased in Zip codes 92551, 92553, and 92555, and decreased in 92557.

The trends are shown in the chart below.

	January 2014	December 2013	Change	January 2013	Change
Foreclosure Rate/City	429	464	8%	382	(11%)
Foreclosure Rate/County	521	580	11%	462	(11%)

Home Resale Market

Information available from DQNews.com indicates the average home resale value in Moreno Valley continues to increase. In January, the average home resale value was \$232,926. This was a 2% increase from the value of \$228,568 reported for December 2013 and a 27% increase from the value of \$183,519 reported for January 2013.

Other nearby communities, including Riverside, Perris, Murrieta and Hemet/San Jacinto, also experienced a 3.2% increase in property values in January. The cities of Temecula and Corona experienced a decrease in property values by approximately 0.8%.

The number of housing resale activities in the City during this reporting period decreased by 19%, moving from 185 transactions in December to 149 in January 2014.

	January 2014	December 2013	Change	January 2013	Change
Resale Transactions	149	185	(19%)	156	(4%)
Home Resale Value	\$232,926	\$228,568	2%	\$183,519	27%

Unemployment – January 2014

The City's unemployment rate increased slightly in January to 11.0%, which is up from 10.6% in December. The rate, however, is a decrease from the January 2013 rate of 13.3% and a significant decrease from the 16.9% in January 2010, at the height of the recession. Unemployment rates decreased slightly across much of the Inland Empire. Notwithstanding the slight uptick this month in Moreno Valley, the overall trend remains positive, with unemployment rates decreasing as business activity increases in the City and companies slowly increase their workforce. Completions of industrial projects that are currently under construction are predicted to positively impact the local unemployment rate and reduce the number of unemployed people in the community.

	January 2013	January 2014
California	10.4%	8.5%
Riverside County	11.5%	9.5%
Banning	13.2%	10.9%
Beaumont	13.1%	10.8%
Corona	8.5%	6.9%
Hemet	14.5%	12.0%
Moreno Valley	13.3%	11.0%
Menifee	12.3%	10.1%
Murrieta	7.6%	6.2%
Perris	17.9%	14.9%
Riverside	11.6%	9.6%
San Jacinto	17.4%	14.5%
Temecula	7.8%	6.4%

Business Roundtable

Economic Development works to attract new business and retain existing businesses located in the City. The Business Roundtable program is designed to promote dialogue between the business community and City officials. The program was revised this year to include a new focus.

Each year, meetings will be held in each City Council District, rather than having them at the Conference & Recreation Center. The District 4 Business Roundtable luncheon was held on Wednesday, January 8, 2014, at the Steer 'n Stein restaurant on Perris Boulevard. Attendees included business owners and managers representing retail, services, distribution centers and industrial development firms. Council Member Dr.

Yxstian A. Gutierrez welcomed the group and spoke about the importance of open communication between the business community and City officials to support economic success. John C. Terell, Director of Community & Economic Development, briefed the group on the economic development activity within the City.

Business Roundtable events for Council Districts 3, 5, 2 and 1 are scheduled for March 26, June 25, September 17 and November 12, respectively. Referrals for potential attendees are welcome. Contact Denise Bagley at 413.3454.

CDBG/HOME Applications for FY 2014-15

In preparation for the upcoming program year, applications for the Community Development Block Grant (CDBG) and HOME Investment Partnership program were made available from December 16 through January 22. Each year, these grants provide for approximately \$2.3 million in new project opportunities aimed at providing a variety of social services for the City's low-to-moderate income residents.

Close to 30 applications for CDBG/HOME projects were received, after which a Technical Review Committee, comprised of City staff, was used to help draft a proposed budget for the coming fiscal year. Proposed CDBG and HOME project and program selections were presented to the City Council this month, with further consideration and final budget adoption in May for FY 2014-15.

Building & Safety Division

Quick Statistics

The following statistics are activity comparisons for the Building & Safety Division.

	<u>February 2013</u>	<u>February 2014</u>
Customer Counter Visits/ Total Daily Average	552/35	568/32
Building Permits Issued	157	152
Construction Valuation	\$108,700	\$18,364,191
Construction Inspections Performed	715	848
Certificates of Occupancy Issued	Not Available	15
Plan Check Activity	168	254
Monthly Revenue	\$73,696	\$240,943

Code & Neighborhood Services Division

Quick Statistics

The following statistics are activity comparisons for the Code & Neighborhood Services Division.

	<u>February 2013</u>	<u>February 2014</u>
Cases Initiated	344	259
Closed Case Investigations	263	265
Parking Citations Issued	2,092	1,744
Administrative Citations Issued	163	35
Counter Customers	278	196

Valentine’s Day Vendor Sweep

A vendor sweep was conducted on February 14, utilizing three Code Compliance teams. Teams of two officers were active in the effort to enforce Moreno Valley Municipal Code 5.08.020, which refers to unpermitted outdoor retail activities. The results of the sweep were as follows:

- Vendors contacted: 13.
- Flowers were confiscated from three of the 13 vendors. The flowers were confiscated as some illegal vendors fled the site or did not have means of transportation for their product. A property report was completed for each vendor whose flowers were confiscated. A total of 43 bundles of flowers were confiscated from the three vendors.
- Twelve of the vendors were selling flowers and one vendor was selling candy and jewelry.
- Of the 13 vendors who were contacted, 11 were advised that they were not in compliance and could not continue to sell any items from the roadside, from a place of business, or from a private residence, unless they had a permit.

Planning Division

Quick Statistics

The following statistics provided are activity comparisons for the Planning Division.

	<u>February 2013</u>	<u>February 2014</u>
Counter Customers	303	331
Major Case Submittals	7	0
Minor Case Submittals	63	54
Plan Check Submittals	35	60
Application Fees	\$ 89,740	\$ 32,084

Planning Commission

Planning Commission meetings were held on February 27 and March 13. At the February 27 Planning Commission meeting, the following projects were reviewed and the following action was taken:

- A Conditional Use Permit (PA13-0065) was approved for construction of an office

for an ambulance service (Ambulance Comfort Station) proposed at 13373 Perris Boulevard, Suite B-104. The business is American Medical Response. The applicant is Robert Aikin.

- A Conditional Use Permit (PA13-0018) was approved for a new 67 foot tall telecommunications facility located at the rear of the Covenant Christian Church site at 24556 Eucalyptus Avenue (north side of Eucalyptus Avenue and east of Indian Street). The project site is zoned SP 204 VCR. The applicant is Verizon Wireless.
- An Amended Plot Plan was approved, which modifies the conditions of approval for Tract Map 31618, PA03-0105. The project is located at the southwest corner of Moreno Beach and Bay Avenue. The applicant is Frontier Communities.

At the March 13 Planning Commission meeting, the following project was reviewed and a public hearing was conducted:

- A project consisting of six distribution warehouse facilities, totaling 2,244,419 square feet, located east of the Auto Mall and south of State Route 60, was continued to the April 24 Planning Commission meeting for further review and consideration. The project applications include a General Plan Amendment and Change of Zone from several existing designations to Light Industrial for 116.99 net acres. The land use changes are required for the development of the six distribution warehouse facilities, with building sizes that range from 160,106 square feet to 862,035 square feet.

The applications also include a Tentative Parcel Map to subdivide the project site into six parcels corresponding to the six warehouse facilities. Additionally, a General Plan Amendment is proposed for changes to the City's Circulation Element and the Master Plan of Trails. An Environmental Impact Report was prepared for the project. The applicant is Prologis, Inc.

At the March 27 Planning Commission meeting, the following item was recommended for approval to the City Council:

- A Plot Plan for a warehouse building consisting of 366,698 square feet on approximately 16 acres. The project also includes a Change of Zone application from Business Park (BP) to Light Industrial (LI). This project is located between Elsworth Street and Veterans Way, on the south side of Newhope Street. The applicant is Shaw Development.

Administrative Approvals

- A Plot Plan was approved for the model homes/architecture for the Habitat for Humanity project located on the south side of Myers Avenue, between Heacock Street and Indian Avenue.
- An application was approved for a first Extension of Time for a Plot Plan for a warehouse distribution building. The project is located at the southeast corner of Heacock Street and San Michele Road. The applicant is KMS Properties, Inc.

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- An application for a Plot Plan to amend Conditions of Approval for a change of product was approved for 23 residential lots within TR32715. The applicant is GFR Enterprises, Inc.
 - An Administrative Plot Plan was approved for a new 1,950 square foot detached patio cover at 12056 Fenimore Dr. The applicant is Norbert D. Holscher Jr.
 - An Administrative Plot Plan was approved for the modification of trash enclosures at 24430 Alessandro Boulevard. The applicant is Yanuario A. Elias.
 - An Amended Plot Plan was approved for a new Bank of America drive-up kiosk at Ironwood Plaza. The project is located at 23920 Ironwood Avenue.
 - A custom home application was approved for a new single family residence on Bradshaw Circle. The applicant is William A. Redden.
 - An Administrative Plot Plan was approved for a modification to the storage lot at 24747 Nandina Avenue. The applicant is Astor and Associates for Waste Management, Inc.
 - An Administrative Plot Plan was approved to upgrade the existing telecommunications facility at 12380 Quincy Street. The applicant is Sequoia Deployment Services, Inc. for Verizon Wireless.
 - An Administrative Plot Plan was approved to upgrade the existing telecommunications facility at 12190 Perris Boulevard. The applicant is Sequoia Deployment Services, Inc. for Verizon Wireless.
 - An Administrative Plot Plan was approved to upgrade the existing telecommunications facility at 26930 Fir Avenue. The applicant is Sequoia Deployment Services, Inc. for Verizon Wireless.
 - An Administrative Plot Plan was approved for an electrical substation located at the southwest corner of Nandina Avenue and Indian Street. The applicant is Moreno Valley Utility.
 - An Administrative Plot Plan was approved for a Zumba dance business located at the Sunnymead Village Shopping Center at 24693 Alessandro Boulevard.
 - An Administrative Plot Plan was approved for a 1,500 square foot restaurant in an existing shopping center. The applicant is Mark Handian.
 - An Administrative Plot Plan was approved to install security fencing and gates at City Fire Stations 48 and 65.
 - An Administrative Plot Plan was approved for architectural review for Tract 31618. The single-family residential tract is located at the southwest corner of Bay Avenue and Moreno Beach Drive. The applicant is Frontier Communities.
 - A Plot Plan was approved for a 304-stall truck trailer parking lot for use by an existing adjacent warehouse facility. The additional parking is for Ross Dress for Less, Inc. The project is located at the southeast corner of Kitching Street and Globe Avenue. The applicant is Albert A. Webb and Associates.

Recent Case Submittals

- A pre-application/courtesy review was submitted for a booster station at the southeast corner of Ironwood Avenue and Palos Grande Way. The applicant is Eastern Municipal Water District.

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- An Administrative Plot Plan was submitted for modifications to a storage yard and rental bin storage facility at 24747 Nandina Avenue. The applicant is Waste Management, Inc.
 - An Administrative Plot Plan was submitted to revise eight existing lanes of drive-up kiosks. The applicant is Visterra Credit Union.
 - An Administrative Plot Plan was submitted for a church in an existing shopping center. The applicant is Celebration Church.
 - An Administrative Plot Plan was submitted for telecommunications site upgrades at 23579 Sunnymead Ranch Parkway. The applicant is NSA Wireless.
 - A Conditional Use Permit was submitted for changes to a telecommunications site located at 23581 Alessandro Boulevard. A monopalm will be replaced with a monopine. The applicant is Verizon Wireless/Smartlink LLC.
 - An Administrative Plot Plan was submitted for a smog check station at 23180 Hemlock Avenue. The applicant is Antonio Diaz.
 - A pre-application review was submitted for 34 residential lots on 10.09 acres. The site is located east of Theodore and south of Eucalyptus. The applicant is Kuo Ming Lee.
 - An Administrative Plot Plan was submitted for a counseling facility. The applicant is House of Destiny Deliverance Center. The applicant is Pastor Zachery Mosely.
 - An Administrative Plot Plan was approved for a carport structure and retaining walls at 11566 Knoll Vista. The applicant is Paul Crafts.
 - A pre-application review was submitted for minor site changes to a truck and automotive repair business. The applicant is Marvin Bendona.
 - A phasing plan was submitted for the Sares Regis project located at 17791 Perris Boulevard.

Earth Day Event / Environmental and Historical Preservation Board

The City's Environmental and Historical Preservation Board co-sponsored an Earth Day collage contest with the Arts Commission and the City's Keep Moreno Valley Beautiful Program. The contest was for 3rd-, 4th- and 5th-grade students in the City's After School Program. The contest began in February with the collages submitted by March 21. The Arts Commission will help judge the collages. The winners will be recognized by the City Council on April 22.

World Logistics Center

The Draft Environmental Impact Report (DEIR) for the World Logistics Center was released on Monday, February 4, 2013. Comments on the DEIR were due on or before April 8, 2013. Approximately 140 comments have been received to date from local residents and property owners, responsible agencies and environmental groups, including a number received after the due date. The due date provided for a 60-day public review period for the DEIR, well in excess of the 45-day review period required by state law.

The EIR consultant has prepared responses to comments on the draft EIR. Updates to all of the technical reports (e.g. traffic, air quality, cultural resources, etc.) have also been submitted for staff review. The most recent submittal from the consultant has been

the draft final EIR (FEIR). The draft EIR and Response to Comments constitute the FEIR. Except for the draft FEIR, all other submitted documents have been through at least one review by staff and the City's peer consultant. The FEIR will accompany the Specific Plan for the World Logistics Center for formal review by the Planning Commission and City Council.

The World Logistics Center is a Specific Plan for up to 41.6 million square feet of high cube logistics warehouse space. High cube warehouses are large, high ceiling buildings built to accommodate modern, high-efficiency logistics operations. The proposed Specific Plan includes nearly all of the property encompassed by State Route 60, Redlands Boulevard, Gilman Springs Road and the southerly City limits. In addition to the Specific Plan, the project includes a General Plan Amendment, a Zone Change, an Annexation for an 85-acre parcel at Alessandro Boulevard and Gilman Springs Road, a Development Agreement, a Tentative Parcel Map for financial purposes and an Environmental Impact Report.

FINANCIAL & MANAGEMENT SERVICES DEPARTMENT

Administration

Customer Service Initiative

There is great news regarding the "Service That Soars" initiative that began at the end of 2013. The Customer Service training sessions were held the week of March 17. The training program was based on the input gathered from sessions held with staff in November. This program sets the stage for the City's "Service That Soars" standards. Staff ideas and observations from these sessions were key to developing the training program. The materials reflect established City standards and expectations of Customer Care citywide and reinforce the mantra of "Same Day Response" as one of the key standards. This training is the next step in making "Service That Soars" the focal point of the culture at the City.



The information included in the training documents represents "next steps" in communicating customer care standards. We met in group settings where we shared experiences on how to achieve the win-win of a positive experience for staff and for the customer. We also shared challenging customer service experiences and how we can turn these incidents into positive results for the City and the customer.

This training is just a start for "Service That Soars" in Moreno Valley. Future efforts will include a new employee orientation, or "onboarding" program, that will integrate the established standards. We are also initiating an objective look at development services processes, to identify any areas in need of improvement. The Executive Management Team will work to create a cross-functional "Customer Care Improvement Team" to focus on opportunities to improve processes and procedures. With everyone's

assistance, we will also identify measurements to ensure we are maintaining and enhancing our customer care standards well into the future.

Successor Agency Long Range Property Management Plan

The California Department of Finance has completed its review of the Successor Agency's Long Range Property Management Plan and has approved the retention of certain parcels for public purpose uses by the City. This is an important milestone in the process of winding down the former Moreno Valley Redevelopment Agency operations and formally transitioning the assets to the appropriate City departments. The next step will be to gain formal approval from the Successor Agency and Oversight Board to transfer title of the few remaining assets to the City, for those assets that will remain as government-use assets and property.

Financial Operations Division

Training Opportunities

The Financial and Management Services Department presented the first Logos training of 2014 this month. Because the use of Logos has been active for some time, the recent training sessions were designed to serve as refresher courses.

Training started with a general review of each topic and its function in Logos. During the sessions, staff had the opportunity to sign up for follow-up lab/hands-on training. Staff trainers allocated time during each lab session to "ask the expert" for clarification of outstanding questions and to gain trainee suggestions on how to improve the current process.

Special Districts Division

Special Financing Districts (CSD Zones) Transition to Best Management Practices

As a follow-up to the August 20, 2013 City Council Study Session, the City Council approved formation of the Maintenance Community Facilities District (CFD) at its March 25 meeting. As a condition of their development, projects are to provide ongoing funding for street lighting and perimeter landscape maintenance that is to be installed as part of that development. The City Council adopted a Resolution of Intent to form a Maintenance CFD on February 11. Developers will have the option of providing an endowment upfront to fund the ongoing maintenance costs or they can annex into the CFD, which will allow the City to place a special tax on their property tax bill, providing the revenue stream for the ongoing maintenance. Eventually, the Maintenance CFD will eliminate use of the CSD "Zones" for new development.

For existing residential street lighting (Zone B) and landscape maintenance (certain Zone E) financing districts, the City Council will consider transitioning them to a Lighting Maintenance District (LMD) or Landscape Maintenance District (LMD) at its April 8 meeting, with final formation scheduled for consideration during the May 27 meeting. Transitioning the existing zones to an L/LMD(s) will not increase any of the parcel charges to the property owners, but will increase transparency in reporting requirements

and utilize a financing vehicle that is consistent with other jurisdictions. Once these zones have transitioned to the new structure, work will begin to transition the remaining zones to a financing structure best suited for each.

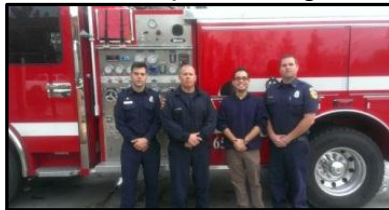
Technology Services Division

Phone Bills Lowered

As a result of a Technology Services audit, we have recognized an opportunity to save money on the City's monthly phone bills. The savings will be passed on to the affected Divisions. All Business Measured Rate lines, which the City uses for fire and burglar alarms, will begin to realize a 37% savings each month. The annual savings for the 49 affected lines is estimated at \$6,762.

FIRE DEPARTMENT

On March 1, Council Member Yxstian A. Gutierrez visited Kennedy Park Fire Station 65 and College Park Fire Station 91. During the tour, Battalion Chief Vince O'Neal, along with Fire Department personnel, provided an overview of the City's fire services to Council Member Gutierrez. Fire Department personnel also demonstrated a ready assortment of rescue tools, personal safety gear and equipment, as well as communication equipment on a fire engine. The tour included a demonstration of the Zoll X-Serious Heart Monitor, commonly used in patients potentially suffering cardiac emergencies. Council Member Gutierrez responded to an emergency call with College Park Engine 91 and observed City's firefighters providing emergency care to a patient who was experiencing a medical emergency.



Fire Prevention Division

New Hire

The Fire Prevention Division would like to welcome our newest member, Fire Prevention Technician Chris Ashbaugh. Chris joined the department as a part-time temporary employee to assist in the Fire Department's Hazard Reduction Program. The Hazard Reduction Program is responsible for managing the City's open space and undeveloped land, ensuring that all flammable vegetation has been properly removed in advance of our most dangerous fire season.

Weed Abatement Season Preparation

The Fire Prevention Division is preparing for the upcoming weed abatement season. Through the Hazard Reduction Program, all undeveloped parcels in the City are inspected for compliance with fire code and municipal code regulations. Parcels that

are not in compliance will receive a notice of violation, instructing them on how to become compliant. Parcel owners who choose not to maintain their property in accordance with City regulations will, per City direction, have a contract weed abatement company “clear” their parcel. All costs will be passed on to the property owner. This program is important to the City, as it ensures that we have effectively reduced the community’s exposure to the risk of a wildfire.

Amazon Temporary Certificate of Occupancy

The Fire Marshal and Fire Safety Specialist met with representatives for the Amazon facility, to discuss the Temporary Certificate of Occupancy (TCO) request procedure. This process will allow Amazon to begin occupying specified portions of the building while the remainder of the building is completed. As always, the Fire Department’s main concern in approving such requests is the safety of those who will be occupying the building. For that reason, all fire and life safety systems must be completed and inspected prior to approval of such an agreement.

Fire Alarm Association Conference

The Fire Marshal and Fire Safety Specialist attended the California Automatic Fire Alarm Association Conference in Palm Springs on February 6. This conference provided an opportunity to receive training from the fire alarm industry. The State Fire Marshal’s office also provided an overview of the code changes that were made to the fire alarm code for the 2014 code cycle.

Multi-Family Housing Residential Inspection Program

The Fire Chief and Fire Marshal met with a representative of the California Apartment Association to share information about the Fire Department’s Multi-Family Housing Residential Inspection Program, with the intention that the Association would pass on the information to its membership. This program is administered to satisfy the Health & Safety Code mandate for local Fire Departments to annually inspect all apartment buildings for compliance with state regulations.

National Incident Management System / Standardized Emergency Management System / Incident Command System Basic Course:

Emergency Management Program Manager Alia Rodriguez taught 18 Office of Emergency Management response volunteers the basics of Incident Command System, the Standardized Emergency Management System and the National Incident Management System. Students were tested and certified in basic Emergency Operation Center functions to support the City of Moreno Valley in a disaster or catastrophic event.

EOC Staff Training

Emergency Management Program Specialist Bobbie Duval attended the California Specialized Training Institute (CSTI) Introductory to Emergency Management-Earthquake course last month. This training program introduces participants to key emergency management principles and practices using a complex earthquake disaster.

Ms. Duval was also trained in Incident Command System (ICS) 300: National Incident Management System (NIMS) at the Ben Clark Training Center. Some items Bobbie was trained in were Unified Command functions in a multi-jurisdictional or multi-agency incident; ICS forms; Resource Management; and Interagency Mission Planning and Procurement.

Significant Events

- On February 13, Moreno Beach Fire Engine 58 responded to a reported traffic collision with possible victims trapped. The first arriving engine reported a two-vehicle collision, with one possible entrapment and both westbound lanes of Cactus Avenue blocked. A coordinated effort between engine and truck companies had all patients triaged, extricated, treated, and transported to a local hospital within 22 minutes of dispatch. Sunnymead Truck 2 removed the roof and door of one vehicle to improve access for victims' stabilization and minimize further injury to the patient, who was complaining of neck and back pain. Two ground ambulances from American Medical Response (AMR) transported patients to local area hospitals accompanied by Fire Department Paramedics, who continued Advance Trauma Life Support care. All victims are expected to survive.
- On February 14, Moreno Beach Fire Station 58 was dispatched to a report of victims attacked by a pit bull. Upon arrival, Moreno Beach Engine 58 found two adult victims suffering multiple bites to their bodies. The victims had multiple punctures and lacerations due to the attack. Fire Department personnel placed both patients in a safe location and initiated Advance Trauma Life Support. Both patients were transported to a local area hospital in stable condition.
- On February 24, Sunnymead Station 2 and Battalion Chief 9A were dispatched to a reported multi-family residential structure fire. The first arriving engine company found heavy smoke and fire issuing from a garage located on the first floor of a two-story garden-style apartment complex containing eight residential units. Two residential units located above the garage were immediately threatened. At the time of arrival, members of the Moreno Valley Police Department were in the process of evacuating residents. Firefighters simultaneously performed a search of the remaining units, began to contain and suppress the fire, and performed ventilation. The fire was contained within 30 minutes to the garage where it started and one additional, adjacent garage. The fire was kept from spreading into the occupied portions of the structure and the resident's property was salvaged with no damage.
- On February 25, Towngate Engine 6, Sunnymead Truck 2, Kennedy Park Engine 65, Battalion 1 and Division 4, along with Moreno Valley Police, were dispatched to a reported traffic collision with injury at the intersection of Cactus Avenue and



Veterans Way. The first arriving engine captain confirmed a victim was trapped in a single-vehicle rollover into a light standard and fire hydrant. The light standard was resting atop the vehicle while approximately 1,500 gallons of water was flowing beneath the vehicle from the sheared hydrant. Immediately adjacent to the vehicle was a 12,000kv electrical vault being submerged in water and posing a significant electrocution hazard to the responders. The Incident Commander requested an immediate response from Southern California Edison and was initially provided an estimated time of arrival of an hour to the scene. Land Development Division Manager Mark Sambito was consulted by phone, who confirmed the Fire Department's assessment for a potential electrocution hazard. An alternate plan to rescue the trapped victim was initiated, utilizing Truck 2's aerial device and firefighter operating rescue equipment while suspended over the vehicle. Fortunately, a representative from Southern California Edison arrived at scene shortly after this prolonged operation was initiated and determined the vault was clear of standing water. The patient was then quickly extricated from the vehicle and transported to an area trauma center with injuries. He is expected to survive. The Fire Department extends its appreciation to Mark Sambito for his assistance with this significant event.



PARKS & COMMUNITY SERVICES DEPARTMENT

SPECIAL EVENTS

Fourth of July Family Fun Fest

Parks & Community Services staff continues planning efforts for the 4th of July Independence Day Parade and FunFest. Work to date includes:

- Securing indemnification letters from several property owners along the parade route. Staff is eager to work with the new property owner at TownGate Center.
- Contracts for the bands that will play at the festival have been completed.
- Meeting with City department liaisons for this event to ensure seamless coordination.
- Event promotional material and sponsorship tri-fold have been approved and are ready for distribution.
- The first July 4th Advisory Board meeting was held March 17. Board members provided input regarding the event's theme and other key factors.

Recreation Expo

Various dance classes joined other fun contract classes and programs for the Recreation Expo, which was held on March 8. This free event provided the community the opportunity to meet the Parks & Community Services' contract instructors and to

gather information regarding youth and adult classes. There were also demonstrations and hands-on activities. Approximately 600 people attended the event.

ADMINISTRATION

CPRS Conference

Members of the administrative team attended the California Parks and Recreation Society annual conference held in Ontario March 4-7. Event sessions included playground safety, planning age-friendly communities, youth sports administration, and several others.

PARKS PROJECTS

Lasselle Sports Park

The City Attorney sent a letter notifying Arch Insurance Company that its contractor has failed to complete Lasselle Sports Park (District 4) in accordance with the terms of the Settlement Agreement. It is hoped that this will encourage the contractor to correct the landscaping, irrigation, and ADA issues. Once the site is acceptable, the park will have a 90-day establishment/maintenance period. The opening date might move into summer, possibly after July 4.

Celebration Park

Modifications to Celebration Park (District 3) playground began on March 10. Some components will be replaced by warranty and some will be changed to new components. Additionally, the surface material will be changed to synthetic turf.

Bayside Park

Design of the replacement play apparatus for Bayside Park (District 1) has been received and approved. A contract was sent to the vendor and was expected back by mid-March. The plan is to have the project completed prior to school summer break. The new apparatus will meet all current safety and accessibility codes.

Time for Tots Play Equipment

A pre-manufactured playground apparatus is being installed in the Time for Tots patio (District 5). The vendor is currently installing the rubberized surface. Work is planned to be finished prior to the end of the month.

Cell Towers

Two cellular companies have shown interest in adding cell towers to two parks. While this is only preliminary, the cell towers will add revenue for the CSD.

PARKS MAINTENANCE DIVISION

Work Completed:

- Groomed Equestrian Center main arena
- Repaired trail at Hidden Springs Paseo

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- Replaced damaged tables at Adrienne Mitchell, Morrison, and Weston Parks
 - Added rubber and groomed soccer fields at Community Park
 - Topped off playgrounds with fiber wood fill at Community, Adrienne Mitchell, Rock Ridge, and Patriot Parks
 - Painted shelters at Bethune Park
 - Repaired fencing at March Soccer Field
 - Installed gates to access tennis courts at JFK, Pedrorena and Bethune Parks
 - Repaired fence at Celebration Park
 - Removed the sump pump and ordered new one for March Skate Park
 - Repaired March Skate Park Turf
 - Caulked Celebration Splash Pad
 - Repaired planter area at Celebration Park

Projects in Progress

- Replant planters at TownGate I Park (ongoing)
- Groom the Equestrian Center's main arena for future events
- Fertilize sports fields and parks (ongoing)
- Repair Celebration Park filters and repair high spots in concrete
- Install posts at Fairway and Ridgecrest Parks' restroom shelters (ongoing)
- Paint shelters at JFK and Bethune Parks (ongoing)
- Repair and replace lights at the skate park
- Spray weeds at parks and on trails
- Replace post on shelter at Sunnymead Park
- Ballfield light checks and lamp replacements at all sports fields
- Repair washout at trail wash crossing at Hidden Springs Paseos
- Power wash Celebration Splash Pad and clean out the holding tank
- Irrigation checks in all parks
- Prepare for EMWD water inspections
- Work at the Cottonwood Golf Course includes new tee markers; fertilize greens; new flags; repair and paint benches; move all equipment into a bin from existing building; spray weeds; verticut all greens; sand all greens; organize bin; continue to troubleshoot valves; work on irrigation coverage; and take time off the clocks to reduce water consumption.

Vandalism and Graffiti

Vandalism and graffiti were reported at the following areas in February: Aqueduct Bikeway (\$226); Bethune Park (\$24); Community Park (\$173); Edison Easement (\$80); March Middle School (\$41); and TownGate Park (\$61), totaling \$605 for removal. Approximately nine full-time work days have been spent removing graffiti in 2014.

Court Referrals

Court referrals performed 179 hours during February, which equates to approximately 22 full-time work days. The total hours worked for court referrals in 2014 are 539, which equates to approximately 67 full-time work days.

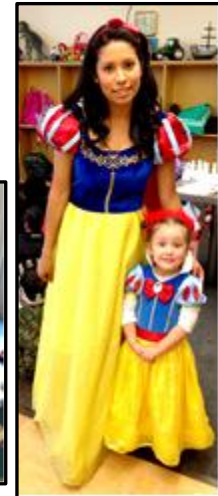
Park Ranger Stats

In February, the Park Rangers patrolled 1,835 areas, had 3,767 public contacts, and reported 42 violations such as curfew, vandalism, parking, and alcohol in the parks.

RECREATION DIVISION

Time for Tots

The Time for Tots program had an increase in the number of registrations for classes. In addition to the expanded creative curriculum, children celebrated special activity days such as Groundhog Day, Valentine's Day, International Animals Day, and Disney Day. Images to the right illustrate the fun had by Disney Day participants.



Valley Kids Camp

Valley Kids Camp staff was busy in February preparing fun-filled activities for Spring Camp for Moreno Valley and Val Verde Unified School Districts during their scheduled spring breaks, March 24 through April 4. While the kindergarten through eighth graders enjoyed their break from school, they spent their days at camp playing exciting recreational games, watching movies, playing video games, and nurturing their creativity with arts and crafts.

Recreation Programs and Classes

Registrations increased this month for recreation programs and classes, including Dance Exploration, Ballet, Ballet/Acro, Drawing for Kids, Zumba Kids, Traditional Karatedo, and CPR.

Sports

Pee Wee and Junior Soccer Programs, and Winter Youth Basketball wrapped up their winter seasons the first week of March. The Pee Wee and Junior Soccer leagues are purely recreational, and no scores or standings are kept. The Winter Youth Basketball league ended with the crowning of a champion in all three age divisions. Pee Wee and Junior Football began this month and will run for six weeks. The next basketball program will be a clinic, which will run for three weeks in May.

SENIOR COMMUNITY CENTER

Events

- On February 11, the Senior Center held its Black History Month Celebration. The seniors were entertained by African American folk songs, African American poetry, and the movie 42. Nearly 40 seniors attended.

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- On February 13, the Senior Center held its annual Valentine's Day Dance, which was sponsored by Prime Care. Approximately 70 seniors came out to enjoy the music, games, and dessert.
 - The February Senior Birthday Party was held on February 27. This event was sponsored by the Friends of Moreno Valley Senior Center, which provided a free meal and a box of candy. Miller-Jones Mortuary donated the cake and ice cream.

GRANT PROGRAM

Girl Scouts

"A Child's Place" is collaborating with the Girl Scouts of San Geronimo Council on a weekly basis for the next few months. The Girl Scouts will go to each site weekly and do a wide range of activities with the children, including crafts, group songs, poetry, and collaborative group activities to help girls promote leadership and self-esteem.

Annual Site Review

During the week of March 10, all sites participated in the annual state review with the state consultant.

Spring Activities

Sites are preparing for spring with many activities, including gardening, bug week, and Earth Day activities.

POLICE DEPARTMENT

ADMINISTRATION

Citywide Camera System Update

The Citywide Camera System is fully functional and recording video 24 hours a day, seven days a week. We currently have more than 212 high-definition cameras throughout the City streaming live video back to the Police Department's monitoring room. The Citywide Camera System has assisted in solving/investigating a wide variety of crimes including, but not limited to, the following: traffic accidents, hit-and-run accidents, thefts, stolen vehicles, shootings, robberies, burglaries, assaults, drug transactions, homicides and locating at-risk missing persons.

From April 2013 to January 2014, the Citywide Camera System assisted in the investigation of approximately 172 crimes. We are actively recruiting and training Police Department volunteers on running the new camera system. We currently have 17 volunteers trained on the Citywide Camera System, along with 80 Police Department personnel. The Police volunteers are manning the system at various times throughout the day and night with the help of light duty Moreno Valley Police Officers.

COMMUNITY SERVICES

Recruiting Volunteers:

The Community Services Unit with the Moreno Valley Police Department is continuing to actively recruit Moreno Valley Citizens to become volunteers. Volunteers work a variety of assignments, including the following:

- Citizens Patrol - Uniformed high-visibility patrol in marked patrol units;
- Anti-Graffiti Patrol – Non-uniform patrol in unmarked vehicles to assist in surveillance and reporting of graffiti vandals;
- Front Office Assistant - Assist front office personnel with day-to-day activities;
- Incident Call Out - Respond to major incidents within the City to assist with perimeter security, road closures, and searching for lost hikers/missing persons;
- City Wide Camera System – Monitor call board and review related camera angles to assist with gathering information on calls for service, proactive monitoring of parks and problem or high crime areas.

MVPD has completed background checks on several new volunteers and has several more in the background process, which will increase volunteer forces by approximately 25 percent. The Community Services Unit will continue to actively recruit highly qualified volunteers to assist the Moreno Valley Police Department in providing valued service to the citizens of Moreno Valley.

PROBLEM ORIENTED POLICING / SPECIAL ENFORCEMENT TEAM

Overview of 2013 SET Accomplishments

Our Special Enforcement Teams (SET) were very busy this past year. SET conducted several operations and programs aimed at arresting criminals and reducing crime throughout the City. The end-of-year statistics demonstrating SET accomplishments were impressive even as staffing levels were reduced at mid-year. SET had a combined 1,335 felony arrests and 791 misdemeanor arrests, and served more than 240 search warrants. Additionally, more than \$200,000 in stolen property was recovered. SET seized a large quantity of various types of narcotics and recovered more than 135 stolen firearms. Finally, SET gave more than 40 presentations within the community, educating the public and answering questions.

TRAFFIC DIVISION

Grant Approval

The City Council recently approved use of a large grant by the State Office of Traffic and Safety to conduct a prescribed number of DUI/Safety Checkpoints throughout the City of Moreno Valley. The Traffic Division will be conducting DUI/Safety checkpoints to improve the overall safety of the motoring and pedestrian public throughout the City.

PUBLIC WORKS DEPARTMENT

CAPITAL PROJECTS

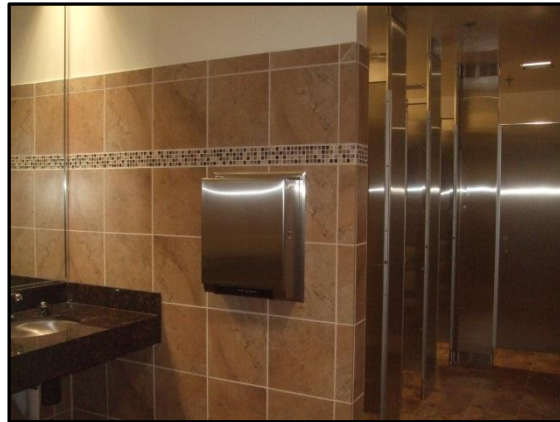
Remodel of the City Hall First Floor Public Restrooms

ENL Service Inc. began construction on December 26 to complete improvements of the first floor public restrooms located inside City Hall's main entrance area. The remodeled public restroom area was designed to match the second floor public restrooms, which were recently remodeled to comply with the Americans with Disabilities Act (ADA) standards. The remodel also updated both restrooms to meet fire code requirements. A portion of the remodel included the installation of water-efficient, hands-free fixtures that will provide savings to the City.

The plumbing modifications and electrical work in both restrooms were completed during the December 2013 holiday closure, in an effort to minimize the noisiest portion of the demolition. Construction on the newly remodeled first floor public restrooms was completed one week ahead of schedule.



"Ribbon" Cutting



Completed Restroom

Civic Center Site Improvement (Exterior) Phase 2

The Civic Center Site Improvement project Phase 2 is being constructed to comply with ADA standards and enhance overall safety at the entrance to City Hall. The Civic Center Site Improvement Phase 2 includes the demolition of the existing plaza hardscape, reconstruction of the plaza concrete, and installation of new permeable concrete paver surfaces. The new concrete paver surfaces will include colored concrete. The project also consists of the removal of existing trees, shrubs, landscape lighting, etc., as well as the installation of new trees, plants, concrete seat walls, retrofitted existing irrigation, and landscape lighting.

The work also includes demolition of the existing trash enclosure in the adjacent parking lot and construction of a new concrete masonry unit (CMU) cement stucco plaster-faced trash enclosure, with pre-finished metal roof and steel gate. The new trash enclosure will be relocated within the same adjacent parking lot to improve traffic circulation.

The construction contract for the Civic Center Site Improvement project was awarded to

Principles Contracting, Inc. at the January 14 City Council meeting. Construction is proposed in three phases to minimize impact to public access to City Hall. The first phase began in mid-February with construction of the new trash enclosure. Demolition of the existing trash enclosure is scheduled for weekends in order to reduce noise and impact to the City's daily business. Project construction is anticipated to be completed by mid-June (weather permitting).



Moreno Master Drainage Plan Line "F", Stage 2 Channel Project

Construction of Line F, Stage 2 channel, which crosses Nason Street approximately 900 feet north of Iris Avenue, has been completed. During the past months, the contractor, Bedon Construction, Inc., has graded the channel, installed 4,500 linear feet of channel invert, completed over 9,000 linear feet of channel concrete walls with 7 junction structures, and a 33" modification. Bedon finalized the access maintenance roads and security fences, and the project was complete and ready for the first heavy rainfall of the season.

City staff coordinated with Bedon, Eastern Municipal Water District, and Riverside County Flood Control & Water Conservation District (RCFC & WCD) on the construction project. The project was funded with Storm Drain Area Drainage Fees allocated by RCFC & WCD. Staff is now working to transfer the ownership and maintenance of the improvement to RCFC & WCD.

This drainage channel completed a major segment of the public storm drain infrastructure in the City Center area. It has helped reduce the flood insurance rates for adjacent property owners, which helps the City with attraction efforts for new medical related developments, and continues to build upon the expansions underway by surrounding medical facilities.



Looking east upstream from the Channel Outlet.



One of the many inlets into the Regional Channel.

State Route 60/Nason Street Overcrossing Bridge

The contractor has substantially completed the roadway, sidewalk, and remaining bridge elements. The contractor has opened the Nason Street lanes to traffic, is completing work on the traffic signals, and has installed full-color City seal emblems on the four pilaster towers. The contractor paved Elder Avenue from Nason Street to Foxhound Circle, which repaired damage from recent construction. Remaining traffic signal work includes installing “audible” pedestrian crossing systems on the signals and activating the pedestrian push buttons. In early February, the contractor started the hardscape construction by pouring multiple-colored concrete bands in earth tones of gold, gray, and red in a wave pattern. The irrigation and planting of low-water shrubs and ground cover will follow in April and May 2014.



Cactus Avenue Eastbound Third Lane Widening Project from Interstate 215 Eastbound Off-Ramp to Veterans Way

The Cactus Widening Project will expand approximately 3,400 linear feet of Cactus Avenue, from the I-215 Cactus exit east to Veterans Way. The majority of the work will

be adding an eastbound third lane along the southerly edge of Cactus Avenue. This project is made possible through the use of Development Impact Fee (DIF) Funds and a State-Local Partnership Program (SLPP) grant successfully obtained by staff, totaling \$1,120,000. The proposed work includes:

- Construction of street improvements
- Traffic signal modifications
- Pavement markers and striping
- Drainage improvements and retaining walls

Vance Corporation has completed the construction of two culvert drain systems under the future location of the eastbound third lane on Cactus Avenue. The extension of this pre-existing infrastructure under Cactus Avenue is required before the street can be widened. The contractor has also initiated replacement of some pedestrian access ramps along the north side of Cactus Avenue to bring them into compliance with the Americans with Disabilities Act (ADA). Rough grading operations and signal modifications have also commenced throughout the project limits.

March Air Reserve Base (MARB) closed their main gate, located at Cactus Avenue and Elsworth Street, on March 3 and provided two alternate temporary access gates through March 21 as follows:

- Riverside Gate, located at Cactus Avenue and Riverside Drive, will be utilized for general base access for Common Access Card (CAC) identification holders (open 24 hours a day/7 days a week).
- Meyers Gate, located at Heacock Street and Meyers Drive, will be utilized for visitors, contractors, commercial deliveries and CAC identification holders (open 24 hours a day/5 days a week).



Pictured above is the construction of a culvert drain system that will be located under the new third lane on the south side of Cactus Avenue, east of Elsworth Street.



Pictured above are ongoing grading operations along Cactus Avenue necessary for the addition of the third lane from the I-215 eastbound off-ramp to Veterans Way.

MAINTENANCE & OPERATIONS DIVISION

SOLID WASTE & RECYCLING PROGRAM

Used Oil Payment Program Funds for Fiscal Year 2013-2014

The Public Works Department received a \$55,541 grant from the California Department of Resources Recycling and Recovery (CalRecycle) for Fiscal Year 2013-2014 to administer the Used Oil Payment Program (OPP). The Used Oil Payment Program grant is aimed to fund local used oil and used oil filter collection and recycling programs. The funds will be used to support Used Oil Certified Collection Centers, provide oil drainers and oil rags at community events, host used oil filter recycling events, provide storm water pollution prevention education tools advertised in local publications, and help support recycling presentations at elementary and middle schools.